



City of London Police Authority Board

Date: WEDNESDAY, 10 DECEMBER 2025
Time: 11.00 am
Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members:

Tijs Broeke (Chair)	Alderman Timothy Hailes JP
Jason Groves (Deputy Chairman)	Deputy Benjamin Murphy
Melissa Collett	Deputy Deborah Oliver
Alderman Professor Emma Edhem	Deputy James Thomson CBE
Deputy Helen Fentimen OBE JP	Deputy Dawn Wright
Deputy Madush Gupta	Michael Mitchell (External Member)

Enquiries: Chris Rumbles
christopher.rumbles@cityoflondon.gov.uk

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Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To approve the public minutes and non-public summary of the Police Authority Board meeting held on 8 October 2025.

For Decision
(Pages 7 - 14)

4. **OUTSTANDING REFERENCES**

Joint report of the Town Clerk and Commissioner.

For Information
(Pages 15 - 16)

5. **CHAIR'S PUBLIC UPDATE**

Chair to be heard.

For Information
(Pages 17 - 20)

6. **COMMISSIONER'S UPDATE**

Commissioner and Chief Officers to be heard.

For Information
(Pages 21 - 26)

7. **POLICING PLAN PERFORMANCE UPDATE Q2**

Report of the Commissioner.

For Information
(Pages 27 - 64)

8. **QUARTERLY HMICFRS ACTIVITIES UPDATE (Q2 JUL - SEPT 2025)**

Report of the Commissioner.

For Information
(Pages 65 - 74)

9. **QUARTERLY SUB-COMMITTEES SUMMARY REPORT**

Report of the Town Clerk.

For Information
(Pages 75 - 84)

10. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

11. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

12. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Agenda

13. **NON-PUBLIC MINUTES**

To approve the non-public minutes of the Police Authority Board meeting held on 8 October 2025.

For Decision
(Pages 85 - 90)

14. **MEMBERSHIP AND APPOINTMENTS**

Report of the Deputy Town Clerk.

For Decision
(Pages 91 - 110)

15. **CHAIR'S NON-PUBLIC UPDATE**

Chair to be heard.

16. **COMMISSIONER'S NON-PUBLIC UPDATE**

Commissioner and Chief Officers to be heard.

17. **URGENT WAIVER REPORT KNIGHT ANALYTICS**

Report of the Commissioner.

For Decision
(Pages 111 - 116)

18. **FUTURE POLICE ESTATES PROGRAMME - TACTICAL FIREARMS TRAINING FACILITY**

Report of the Commissioner.

For Decision
(Pages 117 - 132)

19. **CITY OF LONDON POLICE RISK REGISTER UPDATE**

Report of the Commissioner.

For Decision
(Pages 133 - 162)

20. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE REGULAR PROGRESS REPORT - DECEMBER 2025**

Report of the Commissioner.

For Decision
(Pages 163 - 180)

21. **GATEWAY 4 REVIEW OF THE FRAUD AND CYBER CRIME REPORTING ANALYSIS SERVICE (FCCRAS) PROGRAMME BY THE NATIONAL INFRASTRUCTURE & SERVICE TRANSFORMATION AUTHORITY (NISTA)**

Report of the Commissioner.

For Information
(Pages 181 - 190)

22. **QUARTERLY SUB-COMMITTEES SUMMARY REPORT**

For Information
(Pages 191 - 200)

23. **FPEP: SECURING POLICE ACCOMMODATION TO 2030**

Report of the City Surveyor.

For Information
(Pages 201 - 208)

24. **MOUNTED UNIT**

Joint report of the City Surveyor and Commissioner of City of London Police.

For Information
(Pages 209 - 218)

25. **COLP PROPERTY STORE**

Joint report of the City Surveyor and Commissioner, City of London Police.

For Information
(Pages 219 - 234)

26. **CRIME CAMPUS-POTENTIAL USE OF THE COMMERCIAL BUILDING OF THE SALISBURY SQUARE DEVELOPMENT**

Report of the Town Clerk.

For Information
(Pages 235 - 252)

27. **FUTURE POLICE ESTATE INCL. SALISBURY SQUARE DEVELOPMENT PROGRAMME DASHBOARD**

Report of the Commissioner.

For Information
(Pages 253 - 260)

28. **POLICE MEDIUM TERM FINANCIAL PLAN (MTFP) UPDATE**

Report of the Commissioner.

For Information
(Pages 261 - 286)

29. **REPORT FRAUD LAUNCH COMMUNICATIONS UPDATE**

Report of the Commissioner.

For Information
(Pages 287 - 294)

30. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

31. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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CITY OF LONDON POLICE AUTHORITY BOARD **Wednesday, 8 October 2025**

Minutes of the meeting of the City of London Police Authority Board held at
Committee Rooms, 2nd Floor, West Wing, Guildhall on Wednesday, 8 October 2025
at 11.00 am

Present

Members:

Tijs Broeke (Chair)
Jason Groves (Deputy Chairman)
Melissa Collett
Alderman Professor Emma Edhem
Deputy Helen Fentimen OBE JP
Deputy Madush Gupta
Deborah Oliver
Deputy James Thomson CBE

Members (In attendance observing online):

Deputy Benjamin Murphy
Dawn Wright

Officers:

Ian Thomas CBE	- Town Clerk & Chief Executive
Gregory Moore	- Deputy Town Clerk
Richard Riley CBE	- Town Clerk's Department
Tanna Chandni	- Town Clerk's Department
Oliver Bolton	- Town Clerk's Department
Preet Desai	- Town Clerk's Department
Christopher Rumbles	- Town Clerk's Department
Charles Smart	- Town Clerk's Department
Caroline Al-Beyerty	- Chamberlain
Frank Marchione	- Comptroller and City Solicitor's Department
Ola Obadara	- City Surveyor's Department
Simon Rilot	- City Surveyor's Department
Sarah Trillwood	- City Surveyor's Department
Ian Hughes	- Environment Department
Ruth Kocher	- Environment Department

City of London Police:

Nik Adams	- City of London Police
Paul Betts	- City of London Police
Joanna Cash	- City of London Police
Richard Cummins	- City of London Police
Erica Doran	- City of London Police

Alistair Cook
Alix Newbold
Gillian Le Beau
Blair Stringman

- City of London Police
- City of London Police
- City of London Police
- City of London Police

1. **APOLOGIES**

Apologies were received from Alderman Tim Hailes, Michael Mitchell, Benjamin Murphy, Craig Mackey and Dawn Wright.

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were none.

3. **MINUTES**

RESOLVED – That the public minutes of the Police Authority Board meeting held on 23 July 2025 were approved as an accurate record.

Matter Arising - Appointment to Sub-Committees

The Town Clerk referred to outstanding vacancies on two Sub-Committees following appointments at the previous meeting. These being: -

- One vacancy on Local Policing Committee
- Two vacancies on Professionalism and Trust Committee

Deputy Madush Gupta expressed an interest in serving on Professionalism and Trust Committee.

No further expressions of interest were received for the remaining two committee vacancies. The Chair confirmed that the Town Clerk would send a message to all Police Authority Board Members following the meeting seeking expressions of interest in the vacancies, with delegated authority being granted to appoint to them should further nominations be received.

RESOLVED: That Members: -

- Agreed the appointment of Madush Gupta to Professionalism and Trust Committee;
- Agreed to grant delegated authority to the Town Clerk, in consultation with the Chair and Deputy Chairman to approve appointments to the remaining vacancies.

4. **OUTSTANDING REFERENCES**

The Committee considered a report of the Town Clerk which set out Outstanding References from previous meetings of the Committee.

Members noted that a paper had been presented to Local Policing Committee on 16 September 2025 relating to Cycling Day, with reference to this included in the summary report at item 9 on the agenda today. It was further noted that

a report on signage was scheduled for the next Local Policing Committee on 10 November 2025.

RESOLVED – That the report be noted.

5. **CHAIR'S PUBLIC UPDATE**

The Board received the Chair's public update report.

The Chair referred to Andrew Lentin's term on the Board having ended and took the opportunity to formally record his and the Board's thanks and appreciation for his years of dedicated services, particularly in relation to key areas of finance and efficiency.

The Chair reflected on the recent terrorist attack at a synagogue in Manchester, acknowledging the unsettling impact of this on the Jewish communities both nationally and within the City. The swift and effective response of City of London Police and City Corporation colleagues was commended, with this including extra reassurance patrols and engagement with affected communities. The Chair confirmed that he, alongside the Lord Mayor and Commander Khan, had attended a service to express solidarity and support.

The Chair referred to the recent BBC Panorama programme concerning behaviour at Charing Cross police station, with this having wider implications and impacting on public confidence in policing, whilst recognising it was a matter for the Metropolitan Police Service. The Chair welcomed the opportunity for open dialogue at the National Black Police Association Conference, which was supported by the City of London Police and City Corporation, and highlighted the success of the event in providing a valuable forum for challenging conversations and demonstrating the City's commitment to supporting policing colleagues across the country.

RESOLVED – That the report be noted.

6. **COMMISSIONER'S UPDATE**

The Board received the Commissioner's public update report.

The Deputy Commissioner echoed the Chair's remarks relating to the recent terrorist attack and tragic loss of life in Manchester, emphasising the impact of this on communities across the UK and resulting community tensions directed at various faith groups and the importance of visible policing and assurance during such times. The Deputy Commissioner referred to City of London Police's swift response, including activation of the national stand-up structure, establishing Gold Group meetings and putting in place reassurance patrols. It was confirmed that preventative measures remain a constant priority.

The Deputy Commissioner referred to the recent BBC Panorama programme concerning behaviour at Charing Cross Police Station. Whilst noting this was a matter for the Metropolitan Police Services, it was acknowledged that no force in the country was without its challenges, but with all being committed to addressing them.

There was an acknowledgement that such incidents affect public confidence in policing more broadly, with a re-assurance given to the Board of City of London Police's own internal processes including the Commissioner having issued communications regarding expectations and standards, briefings having been held with all custody staff and improvements having been made to vetting procedures. Professional standards have been reinforced through new training courses, articles on off-duty conduct and through provision of confidential and anonymous reporting mechanisms.

The Deputy Commissioner took the opportunity to highlight the successful hosting of the National Black Police Association Conference, which had provided an important opportunity for open dialogue and demonstrated City of London Police's commitment to supporting policing colleagues nationally. The Deputy Commissioner thanked all involved in the planning and delivery of the event, highlighting its positive impact on trust and confidence within City of London Police among black colleagues.

RESOLVED: That the report be noted.

7. POLICING PLAN PERFORMANCE UPDATE Q1

The Board received a report of the Commissioner providing a consolidated report on Quarter 1 performance against the City of London Policing Plan 2025-28 performance measures agreed by Police Authority Board in July 2025.

The Chair referred to the new governance structure mandating and empowering Committees to undertake more detailed work looking at performance, with reporting back into the main Board as required. Members welcomed the clarity and usefulness of the new presentation and data format, noting it was among the clearest seen in recent years. Suggestions were made to further improve the format, including establishing baseline values for quantitative metrics to enable more effective tracking of progress. There was agreement that the reporting format would continue to be refined moving forwards.

The Deputy Chair referred to recent detailed discussions at Local Policing Committee and welcomed the value of the new approach.

RESOLVED: That the report be noted.

8. CITY OF LONDON POLICE, EFFECTIVENESS, EFFICIENCY, AND LEGITIMACY (PEEL) 2023-25 REPORT FINDINGS

The Board received a report of the Commissioner providing an overview of the City of London Police's Police, Effectiveness, Efficiency, and Legitimacy inspection results for 2023-25.

The Chair took the opportunity to formally record his thanks and those of the Board to the Commissioner, the Chief Officer Leadership Team and all City of London Police colleagues for achieving exceptionally strong results in the inspection. Members noted the Inspector's comment that should City of London Police continue on its current trajectory that it would be among the most

outstanding in the country. The Chair emphasised the importance of ongoing monitoring, particularly regarding progress against recommendations and preparations for the next inspection, which would include fraud for the first time.

The Deputy Commissioner responded and thanked the Chair and all Members of the Board, whilst also acknowledging all the hard work of many individuals at City of London Police. Whilst the results of the inspection were welcome, it was stressed that the focus would remain on continuous improvement, particularly relating to services to victims and communities. As PEEL evolves so too must City of London Police's approach, with certain categories not being measured in the next inspection and maintaining momentum being essential.

During discussion that followed, reference was made to the adequate rating for preventing crime and adult antisocial behaviour. It was questioned why a higher grade had not been achieved and whether there were processes in place to learn from outstanding forces. The Deputy Commissioner responded and provided an assurance that learning from other forces was integral to the process, with HMIC signposting good practice, and noting that the rating reflected areas such as structured problem solving, prevention focus, and partnership working, all of which were being addressed through new initiatives.

Members also sought an assurance that recommendations from the inspection would be scrutinised and tracked, to which the Deputy Commissioner confirmed that the current approach had been effective and that scrutiny would continue through the relevant committee and internal improvement boards. Further questions addressed the lower grading for police powers and treating the public fairly, with the Deputy Commissioner clarifying that this was due to changes in assessment criteria and not a decline in performance, and that steps had already been taken to address the issues identified.

In conclusion, the Board noted the report, commended City of London Police's achievements and agreed that continued focus on improvement, learning from best practice and maintaining momentum were essential as the Force moves forward.

RESOLVED: That Members: -

- Received the report and noted its content.

9. **QUARTERLY SUB-COMMITTEES SUMMARY REPORT - PUBLIC**

The Board received a report of the Town Clerk reproducing summaries of public reports that have gone through Police Authority Board's Sub-Committees this quarter.

The Chair remarked on the report forming part of the Board's new governance arrangements, bringing together updates from all its Sub-Committees to provide a consolidated overview of their activities and to facilitate escalation of key issues to the Board with detailed discussion on specific matters having already taken place. The Chair invited observations and feedback on the new reporting format and presentation of the report, adding that further refinements may be made to

ensure the most relevant information was being captured and presented clearly, including the potential for quantitative metrics to support ongoing performance tracking.

Members welcomed the clarity and detail of the new reporting format, noting its usefulness in supporting scrutiny and continuous improvement. It was agreed that the mechanism for escalating issues from subcommittees to the Board would be kept under review as part of the evolving governance approach.

RESOLVED: That Members: -

- Received the report and noted its content.

10. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

11. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There were no items of urgent business.

12. **EXCLUSION OF THE PUBLIC**

RESOLVED – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

13. **NON-PUBLIC MINUTES**

RESOLVED – That the non-public minutes of the Police Authority Board meeting held on 23 July 2025 were approved as an accurate record.

14. **CHAIR'S NON-PUBLIC UPDATE**

The Chair confirmed that there were no further matters to add to the update given during the public part of the agenda.

15. **COMMISSIONER'S NON-PUBLIC UPDATE**

The Deputy Commissioner confirmed that there were no further matters to add to the update provided during the public part of the agenda.

16. **SECURE CITY PROGRAMME (SCP) ISSUES REPORT SEP25**

The Board received a joint report of the Executive Director, Environment and Commissioner providing an update on the Secure City Programme.

17. **QUARTERLY SUB-COMMITTEES SUMMARY REPORT - NON-PUBLIC**

The Board received a report of the Town Clerk reproducing summaries of non-public reports that have gone through Police Authority Board's Sub-Committees this quarter.

18. **CITY OF LONDON POLICE RISK REGISTER UPDATE**

The Board received a report of the Commissioner providing an overview of the current risk position for the City of London Police.

19. **POLICE MEDIUM-TERM FINANCIAL PLAN - STRATEGIC CONSIDERATIONS**

The Board received a report of the Commissioner setting out a range of key strategic matters for consideration in advance of formally updating the Police Medium-Term Financial Plan.

20. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - REGULAR PROGRAMME PROGRESS NOTE.**

The Board received a report of the Commissioner providing a summary update on the progress of transformation of the Next Generation Service of the Fraud and Cyber Crime Reporting Analysis Service (FCCRAS) that has occurred since May 2025.

21. **FUTURE POLICE ESTATES PORTFOLIO: SECURING POLICE ACCOMMODATION TO 2030**

The Board received a report of the City Surveyor providing a briefing on the future police estates portfolio and securing police accommodation to 2030.

22. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no questions.

23. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There were no items of urgent business.

The meeting ended at 12.20pm

Chairman

Contact Officer: Chris Rumbles
christopher.rumbles@cityoflondon.gov.uk

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City of London Police Authority Board – Public Outstanding References

	14 May – item 12 – Commissioner’s Update	<p>PA Director to come back with advice on the issues raised about anti-social cycling in liaison with other corporation colleagues.</p> <p>SPPC to investigate the concerns raised on signage across the City</p>	PA Director	<p>COMPLETE – work is ongoing between CoLC and CoLP officers on the issues of tackling anti-social cycling and on signage.</p> <p>Report presented to Local Policing Committee on 16 September 2025 detailing work that has taken place to date to address poor cycling behaviours in the City and setting out further actions on tackling issues through better data and analysis, more partnership work, better comms, encouraging national action, and assessing scope to increase penalties locally.</p>
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Committee(s): Police Authority Board	Dated: December 2025
Subject: Chair's Update	Public
Report of: Tijs Broeke	For Information

Strategic Engagement

Recent weeks have seen a good deal of strategic engagement, including:

Briefing to PCCs on the replacement service for Action Fraud - I led a briefing to Police and Crime Commissioners (PCCs) supported by CoLP's Deputy Commissioner and Temp Commander on the replacement for Action Fraud - highlighting the key features of the new system and improvements to the victim reporting experience. The briefing also highlighted the timeline for Go Live of the new service (in early December).

Ministerial engagement on the draft Fraud Strategy - in my capacity as APCC portfolio lead on Economic and Cyber Crime, I met with Lord Hanson (Home Office Minister for Fraud) to feed back on the Government's draft Fraud Strategy, which also allowed me to extend an invitation to meet the new Lady Mayor to explore ways the City of London Corporation can further support their ambitions in this important area, particularly around broadening engagement across the private sector.

Engagement with the MoJ and Home Office Permanent Secretaries - Alongside Oliver Sells KC and the City Surveyor, I met the Permanent Secretary of the MoJ to discuss plans for the use of the new Courts Complex at Salisbury Square. This project will be providing crucial additional capacity in the criminal justice system and there are tremendous opportunities to support the national roles of the City of London Police. I will also be meeting the Permanent Secretary of the Home Office, which will provide a valuable opportunity to discuss police reform and the work of the City Police and the Corporation to improve the response to economic and cyber crime.

Surviving Economic Abuse Roundtable – I was delighted to speak at this event on how financial services firms can work together to better support victims of economic abuse. I also had the pleasure of speaking at the **Financial Services 360 Conference**, hosted by the Payments Association, on the importance of public-private partnership, in particular the role of the tech sector to tackle fraud, economic and cyber crime. Other speakers included the City Police Commissioner and Lord Hanson, who spoke about the launch of the Government's expanded fraud strategy.

I also participated in the recent **APCC & NPCC Partnership Summit**, engaging with national policing leaders on collaborative approaches to strengthening policing accountability and improving outcomes for the public. The summit took place shortly after the Government announced its intention to abolish Police and Crime Commissioners, offering a timely opportunity to consider the future landscape of governance, accountability, and oversight across policing. I took part in a meeting the APCC Board held with the Policing Minister during the conference.

PCC reform

The Policing Minister wrote to me on 13 November about the reforms to the Police and Crime Commissioner (PCC) model of police accountability which were announced to Parliament that day. The Minister confirmed that the changes she set out will not affect governance arrangements for the City of London Police, which “reflect the unique status and history of the City of London”. But the Minister said that she was keen to work with the City “to consider whether any further improvements and efficiencies can be made”. We will work collaboratively with the Home Office on this and on the plans for the future police accountability model more generally, including to share learning from our experience in the City.

City-focused activity

“16 Days of Activism” is a global campaign calling for the prevention and elimination of violence against women and girls, held annually from 25 November to 10 December. This year’s theme, “There’s #NoExcuse for Online Abuse,” underscored the growing need to address digital harms. The Community Safety Team, City of London Police, the Police Authority Board, and a wide range of partners collaborated to deliver an extensive programme for residents, workers, and visitors throughout the campaign period. Notably, the City Safe Bus, was launched earlier in October, is a joint project with the Eastern BID, Aldgate Connect BID, and City of London Police, stationed outside Liverpool Street Station to support individuals needing medical or police assistance. The Community Safety Team and City Police also undertook extensive engagement with 52 hotels across the Square Mile to encourage participation in the Safe Haven scheme. This broad programme of work, including the e-training available to SME’s on domestic abuse highlights our unwavering commitment to reducing violence against women and girls remains central to our Policing Plan, which prioritises putting victims at the heart of everything we do and ensuring people in the City are safe and feel safe, aligning closely with the Government’s Safer Streets mission.

‘Winter of action’ on retail and street crime – Members should note that following the successful ‘summer of action’ initiative, the Home Secretary has asked Police and Crime Commissioners to co-ordinate the development of local plans for a ‘winter of action’ on retail and street crime, running from 1 December to 31 January. The City is well-prepared for this, with much planning already underway as part of Op Tinsel – the City-Police-led Christmas-time intensification initiative.

ASB Action Plans – The Home Office has commissioned all police forces to produce plans, to be scrutinised by their Police and Crime Commissioner, for tackling anti-social behaviour under the government’s Neighbourhood Policing Guarantee. Work is underway in the City to develop this and it will be brought to committee in the New Year – Members should note this as a forthcoming opportunity to see, in one place, both the City Police and partners’ joint action plans for tackling ASB in the Square Mile.

New City-Corporation-funded e-learning tool for SME’s on domestic abuse – The Employers Initiative on Domestic Abuse – of which the City Corporation became a leading ‘Beacon’ member last November - will shortly be launching a new free e-

learning programme for SME's on domestic abuse, designed to help them improve their policies and procedures around domestic abuse. This e-learning has been developed with funding from the City's Police Authority, and will be promoted both locally and nationally, including as part of wider comms around the *16 days of Activism* on violence against women and girls (see above).

Continuing action on cycling behaviour - Members will recall that a report on cycling behaviour was brought to Local Policing Committee in September, which was picked up by media including the London Evening Standard and BBC. The City Police have continued to deliver enforcement and engagement work on cycling since September, including a successful road safety engagement event on 20 November at Bank Junction. I plan to update Members on progress on all the 'plans to go further' set out in September's paper before the New Year. Additionally, Members should note that the City Police's cycle team are looking to run the next event at Aldgate Square in late January which will be a Cycle Safety and Crime Prevention Roadshow. Further information will be disseminated closer to the time for Members who wish to attend the event.

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Agenda Item 6

Committee(s): Police Authority Board	Dated: 10 December 2025
Subject: Commissioner's Update	Public
Which outcomes in the <i>City Corporation's Corporate Plan</i> does this proposal aim to impact directly?	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police	For Information
Report author: Peter O'Doherty, Commissioner	

Summary

The *public* updates for Local Operations and Security and National Economic and Cyber Crime are attached.

Recommendation(s)

Members are asked to:

- Note the report.

Police Authority Board – Commissioner’s Update –

Local Operations and Security

Lady Mayors Show

This year’s Lady Mayor’s Show we know attracted around 300,000 attendees and was viewed by over two million on the television.

The policing operation was expertly led by Gold Commander Umer Khan, Silver Commander Supt Jesse Wynne, Bronze Commander Ch Insp Sarah Dobinson, supported by Det Ch Insp Kev Ives, and the Cycle Team led by Sgt Stu Ford. Their calm leadership, effective decision-making and meticulous planning ensured a smooth and secure operation throughout the day. Proactive arrests were also made during the day, including a male arrested for possessing an offensive weapon and a male for breach of his court order underlining our continued commitment to keeping people in the City safe.

Approximately 380 officers were deployed across a range of roles and the positive feedback received reflects their professionalism, teamwork and dedication.

Right Care Right Person

Implemented on Monday 10th November the Right Care, Right Person (RCRP) initiative ensures that individuals with health or social vulnerabilities are supported by the most appropriate agency. The framework improves the response to Mental health-related incidents by ensuring police work closely with healthcare professionals and police liaison officers, reducing unnecessary police demand while providing safer, more effective support for those who most need it.

Op Zennor

Operation Zennor, the City’s hotspot policing strategy, has achieved a 23% reduction in serious violence within the Bishopsgate night-time economy area between 1st April and 30th September 2025.

Launched as part of the Home office’s national Hotspot Action Fund, the operation combines high- visibility patrols with problem-orientated policing to address both the causes and effects of crime. Intelligence-led deployments by Neighbourhood Policing and CID officers have been informed by detailed analysis of crime and incident data, establishing Bishopsgate at a key hotspot for serious violence in the Square Mile.

Activities have included:

- Partnership work with the Community Safety Team
- Targeted prevention and harm-reduction initiatives
- Support for vulnerable individuals
- Collaboration with businesses and licensing partners to promote a safer environment.

Over the last six months, Op Zennor has delivered:

- 5,403 additional hours of highly visible patrols;
- 52 stop and searches;
- 54 arrests;
- more than 3,400 interactions with the public and business; and
- over 290 engagements with members of the public, focused on vulnerability.

City Safe Bus

Launched last month in partnership with Op Reframe, the City Safe bus has already received extremely positive feedback from residents, businesses, and visitors. Positioned beside the taxi rank at Liverpool St Station the bus is deployed every Thursday, Friday and Saturday evening between 18:00 -23:00. It is a converted ambulance and a place where people can go for support. It is staffed by City of London Police officers, a trained medic and volunteers including the Samaritans and NHS mental health professionals. It offers a safe space for anyone needing anyone to speak to, medical attention or simply to charge a phone.



Criminal Damage - Op Crantock

In the early hours of the 24th October, officers swiftly responded to criminal damage at 77 Coleman Street, where three suspects had smashed windows and sprayed red paint on the building. Thanks to fast response times and effective coordination, two suspects were quickly arrested nearby with incriminating items in their possession.

To support this investigation and strengthen future response capability, AI-powered CCTV analytics are being utilised. This technology helps ensure a proactive and responsive across the square mile. The PAGET (The Palestine Action Group Enforcement Team) has also continued in its development with dedicated staff. Protest-related webinars remain ongoing, with the most recent held on 7th November 2025, attracting 74 attendees and helping maintain confidence among City Partners.

Prolific Shoplifter banned from every Boots Store

A prolific shoplifter who stole over £4,000 worth of beauty and skincare products has been banned from all Boots stores nationwide and has been issued with a three-year Criminal Behaviour Order preventing entry into the City. Between the 7th May and 25th June 2025, the offender committed multiple thefts, including ten incidents at the Moorgate Boots store. The investigation led by the Proactive Acquisitive Crime team reinforces the importance of protecting businesses and securing meaningful results for victims of repeat offending.

Bike Theft Arrests Outside Bishopsgate Police Station

On 20th October 2025, officers arrested two individuals who attempted to steal a bike directly outside Bishopsgate Police Station. The quick response by officers, followed by subsequent guilty pleas, highlight effectiveness of visible policing and the strength of the City CTCTV network in apprehending opportunistic theft and our commitment in the reduction of theft.

Operation Swipe – Reducing Phone Snatching

Phone snatching continues to decline in the City of London. October saw 50 recorded incidents, representing a 9% decrease from last month and a 54% reduction compared with the same period last year. This result reflects the continued which has effectively suppressed what is normally a seasonal spike linked to the release of the new smartphone models.

This progress follows targeted activity throughout September and forms a significant part of the year-to-date reduction in phone-snatch offending in the Square Mile.

The City of London Corporate Communications Team has further strengthened the initiative by delivering crime prevention messaging from Op Swipe, equipping residents, commuters and visitors with practical advice to support both crime prevention and personal safety. For this work the Communications team have been shortlisted for two industry awards for the Op Swipe blue plague campaign.

Cocaine dealer caught by plain-clothes officer and jailed in Cannon Street

A cocaine dealer has been jailed after he was caught by a plain clothes officer. Police stopped a 22-year-old man on Cannon Street on 18th September after observing him handing over a suspicious package Garlick Hill. He was found with 20 snap bags of cocaine and £270 in cash and was arrested. He was later charged with possession with intent to supply Class A drugs and handed a 20-month prison sentence.

Exchanging places at Mansion House

On Thursday 20th November the Cycle Team held an Exchangin Place event at Mansion house. It had eight different partners in attendance including Will Norman – the walking and cycling commissioner for London.

The event had approximately 200 members of public attend and included; 1 x arrest for an illegal e-bike ride, 4 illegal e-bikes seized, 19 cycle security marked, 36 phones security marked, 13 cyclists had their cycles checked over, Lime had approx. 60 engagements and gave away 40 free cycle helmets and VOI was similar also giving away 40 free cycle helmets. Another hugely successful event in making those who work, visit and live in the City safe and feeling safe.

Strategic Leadership and Engagement

In November Deputy Commissioner Adams hosted the 10th annual SOCEX Economic Crime conference in Stratford-upon-Avon -This two-day event attracted over 400 delegates from policing and wider law enforcement. There was a range of speakers from different organisations covering subjects such as strategy and policy, operational case studies, technology and more. An array of breakout workshops allowed delegates to tailor the experience to their own learning needs. On the second night a gala dinner provided an opportunity to celebrate the contributions of all attendees in the fight against economic crime. The event was supported by some of our closest private partners who also demonstrated their most current technological tools that may assist law enforcement.

In November the Deputy Commissioner also welcomed a delegation of senior police officers from Malta – These officers spent time with several of our National Functions teams including Report Fraud, DCU, the ECCA and the NPCC Asset Recovery team.

National User Group – During the week before public beta go-live, the Report Fraud hosted a National User Group (NUG) conference, one day event attended by over 200 Report Fraud SPOCs from police forces and ROCUs across the country. This event provided them with a comprehensive overview of the new system, functionality and working practices. This event was hosted by delivery partner PWC at their Tower Bridge offices.

Operational Highlights

“Predatory” fraudster sentenced for orchestrating staged car crashes using women he met online - A man who manipulated women he met on dating sites into participating in staged car crashes has been sentenced to 20-months’ imprisonment. Described by investigators as “predatory in his approach”, the offender orchestrated a series of deliberate collisions beginning in June 2020. He used multiple aliases to conceal his identity and build trust with victims. The investigation was led by IFED with the offender eventually pleading guilty to six counts of fraud by false representation. An application has also been submitted for a compensation order of £6,000.

Man and woman arrested after £10k found hidden inside teddy bear - September saw an unusual case for officers in the Fraud Operations team, who arrested a man and a woman in connection with a romance fraud involving £10,000 in cash hidden inside a teddy bear. The victim, believing she was helping her romantic partner escape from an oil rig, was manipulated into sending the money by post—concealed within the soft toy. Officers were alerted to the situation and quickly intervened, identifying both suspects and uncovering further fraudulent activity linked to the pair. They were interviewed and have since been released under police bail while enquiries continue.

National Support and Coordination

New Report Fraud system, the replacement for Action Fraud, now in public beta with full launch scheduled for early December - The new Report Fraud service, designed to help the public and businesses report cyber crime and fraud quickly, securely, and confidently, is now in public beta. This marks a major milestone in replacing Action Fraud with a smarter, victim-focused platform that will transform how fraud and cyber crime are reported across the UK. Public beta means the service is live and open to users, while we continue to monitor performance, gather feedback, and make refinements ahead of the full launch. It’s a critical phase that ensures the system is robust, responsive, and ready to meet national demand.

City of London Police coordinated the national response to romance fraud on World Romance Scam Prevention Day - The City of London Police joined forces with public and private sector partners in London in October to mark World Romance Scam Prevention Day. With speakers from organisations including Bumble Inc, Ofcom, UK Finance, Barclays, and the Metropolitan Police, the event showcased the power of partnership in tackling deception that exploits trust, love, and vulnerability. The day also featured powerful testimony from survivors and campaigners. Hosted by the DateSafe team, a multi-agency working group led by the City of London Police that brings together law enforcement, tech platforms, financial institutions, regulators, and victim advocates to tackle romance fraud, the engagement day united experts from across sectors to confront one of the UK’s fastest-growing

Media Highlights

Operation Machinize 2 - Reporting on Operation Machinize 2, a joint operation coordinated by the NECC and CoLP, has been widespread. During the month of October multi-agency activity took place targeting barbers and other cash-rich businesses on the High Street. During the intensification period 2,734 premises were visited by police and wider law enforcement (NCA, HMRC, Trading Standards, Immigration Enforcement and others). There were 220 police arrests, 703 immigration arrests, £538K cash seizures, £9.4M assets restrained and £3.4M Account Freezing Orders, as well as numerous other partnership sanctions. Individual forces have publicised activity throughout the intensification, and a final joint release from the NCA and CoLP received good coverage.

City of London Corporation Committee Report

Committee(s): Police Authority Board	Dated: 10 December 2025
Subject: Policing Plan Performance Update Q2	Public report: For Information
This proposal: <ul style="list-style-type: none">• delivers Corporate Plan 2024-29 outcomes• provides statutory duties• provides business enabling functions	<ul style="list-style-type: none">• Diverse Engaged Communities• Dynamic Economic Growth• Vibrant Thriving Destination• Providing Excellent Services
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	£0
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of:	Commissioner of Police
Report author:	T/Ch Insp Megan Cardy, Head of Force Performance

Summary

A consolidated report on Quarter 2 performance against the City of London Policing Plan 2025-28 performance measures agreed by Police Authority Board in July 2025 is attached at Appendix 1 for information.

Recommendation(s)

Members are asked to:

- Note the report.

Main Report

Background

1. In line with the governance reforms agreed by Police Authority Board in July 2025, the relevant performance measures have been submitted to and scrutinised by relevant committees (alongside other information), namely:
 - Local Policing Committee – measures;
 - Keeping people in the City safe and Feeling safe
 - Put victims at the heart of everything we do
 - Be one of the most inclusive and trusted police services in the country
 - Improve our productivity
 - Resource & Estates Committee – measures;
 - Establishment, recruitment and retention
 - Strategic workforce planning (SWP)
 - Our People
 - Economic Security and Cyber Crime Committee – measures;
 - Put victims at the heart of everything we do
 - Improve the national policing response to fraud, economic and cyber crime
 - Professionalism & Trust Committee – measures;
 - Be one of the most inclusive and trusted police services in the country

Current Position

2. A high-level public summary of performance against the plan has also been published.

Corporate & Strategic Implications –

Strategic implications – none.

Financial implications – none.

Resource implications – none.

Legal implications – none.

Risk implications – none.

Equalities implications – none.

Climate implications – none.

Security implications – none.

Conclusion

3. Members are asked to note the Policing Plan Performance Update Q2 update appended to this cover report.

Appendices

- Appendix 1 – Policing Plan Performance, Q2 2025/26

T/Ch Insp Megan Cardy
Head of Force Performance

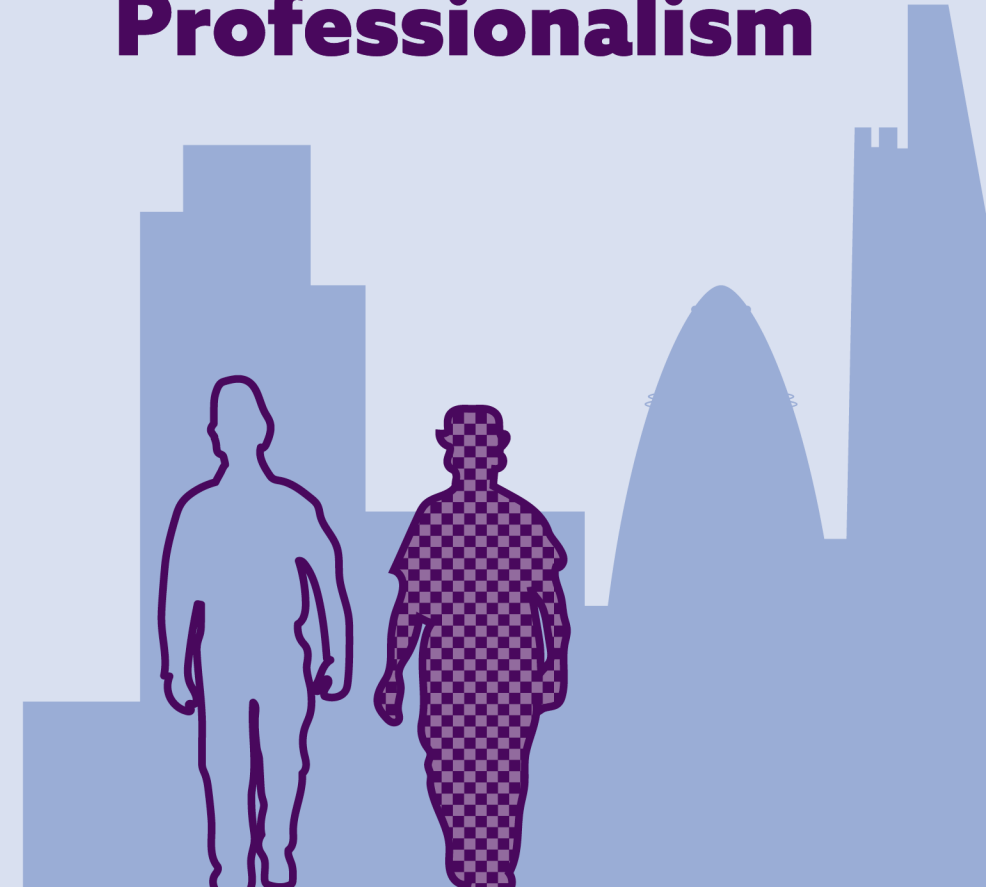
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Page 31

Policing Plan Performance

Quarter 2 2025/26

Integrity
Compassion
Professionalism



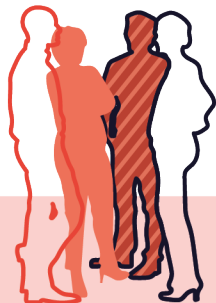
Background – All Crime

Crime has increased this quarter (Jul – Sep 2025) compared to the previous quarter (Apr – Jun 2025) by 3.8% (+81). This is within tolerance levels and remains below the average of the past 3 years (Oct 2022- Sep 2025). We have seen slightly decreased levels to the equivalent quarter in 2024 (Q2 2025) showing a -2.5% decrease (-55).

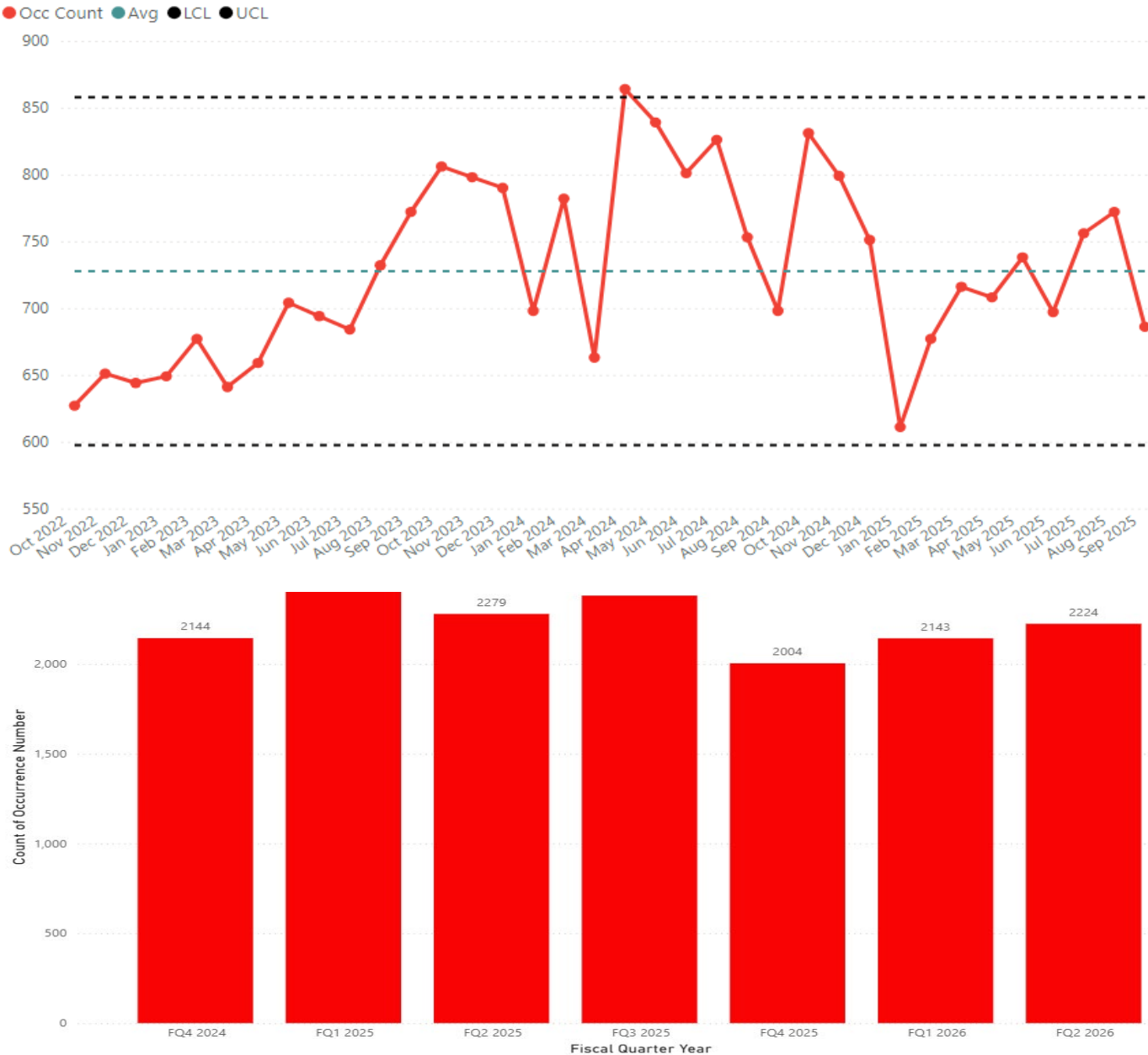
The past 12 months (July 2024 – June 2025) has seen a 6.1% reduction in crime (-569) compared with the previous 12 months (Oct 2023 – Sep 2024). This is due to the specific and continued reduction in crime levels since December 2024 to date.

This quarter saw a total of 2211 occurrences this is similar to FQ2 24/25 last year where we saw 2279 (-3% ~ -68 occurrences)

In our neighbouring force (Metropolitan Police Service) the trends are slightly different. This quarter the MPS have seen a smaller percentage increase (+1.2%) compared to COLPs 3.8% however when looking across the previous 12 months the MPS has seen a lesser overall reduction in crime (1.1%) compared to CoLP which has seen a 6.1% reduction.



A local service with a national role, trusted by our communities to deliver policing with professionalism, integrity and compassion



Keeping people in the City safe and Feeling safe



Reduce and respond to Theft and Violence

Summary Page

Reducing Theft

- Combined the 3 main theft offences have seen a minor 5.4% (+59) increase this quarter (FQ2 25/26) compared to last quarter (FQ1 25/26)
- Offences are on a reducing trend with a 6.9% reduction (-342) comparing the current 12 month period (Oct 24 – Sep 25) with the previous 12 months (Oct 23- Sep 24).
- Theft from person offences decreased by 11.3% (-37 offences) this quarter compared to last quarter and a significant 8% decrease compared to FQ2 24/25

Responding to Theft

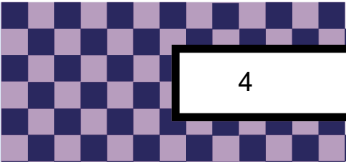
- 100% of incident raised with command and control were attended with immediate and significant grade response times are above service level of 95% attended within the appropriate timeframe (15min and 60min respectively).
- Combined the 3 offences have an overall positive outcome rate of 10.7% higher than the national average of 9%.
- Shoplifting and “All other theft” positive outcomes remain above the national average, theft from the person offences are in line with but not above the national average.

Reducing Violence

- Violence against the person offences increased by 12.4% (+39) this quarter (FQ2 25/26) compared to last quarter (FQ1 25/26)
- Violence against the person offences are on a decreasing trend with a 2.3% decrease comparing the current 12 month period (Oct 24 – Sep 25) with the previous 12 months.
- VAWG offences have increased slightly by 6.5% (+9) but have decreased by –5% in annual comparisons.

Respond effectively to violence

- 100% of incident raised with command and control were attended with immediate and significant grade response times are above service level of 90% attended within the appropriate timeframe (15min and 60min respectively).
- Violence against the person positive outcome rate of 15.2% with 14.5% of investigations from the past 12 months still ongoing, higher than the national average of 9%.
- VAWG positive outcome rate of 8.2% in the past 12 months with no significant change from the previous quarter.



Reduce theft

The most prevalent theft offences in the City of London and therefore the focus of this measure in 2025/26 consist of theft from person, Shoplifting and All Other Theft offences (most commonly theft from premises offences).


These three theft offences have seen a 5.4% (+59) increase this quarter (FQ2 25/26) compared to last quarter (FQ1 25/26). The increase seen between FQ1 25/26 and FQ2 25/26 was not shown in the equivalent quarters last year where we saw a 17% decrease (-237) but this was due to the sharp decrease in occurrences in FQ2 24/25 from the near above tolerance levels in FQ1 24/25. Theft occurrences have remained similar to FQ2 24/25 and 23/24 (-41).

Overall these offences remain within tolerance levels. Offences are on a reducing trend with a 6.9% reduction (-342) comparing the current 12 month period (Oct 24 – Sep 25) with the previous 12 months (Oct 23- Sep 24). Our neighbouring force the Metropolitan Police recorded a 1% decrease for these offences across the same period.

Shoplifting occurrences have remained relatively stable increasing by 1.3% (+5 offences) this quarter compared to FQ1 25/26, furthermore, are stable compared to FQ1 24/25 (+2.4% ~ +9 offences). In April 2025 Home Office Counting Rule Guidance change. This has led to a change in how offences are recorded with some shoplifting offences now being recorded as robbery offences where violence has been threatened. The overall level of retail theft (including both robbery and shop theft) increased 21.7% last quarter after the introduction (+74) compared to FQ4 23/24 but this quarter has remained relatively stable (+7) compared to FQ1 25/26.

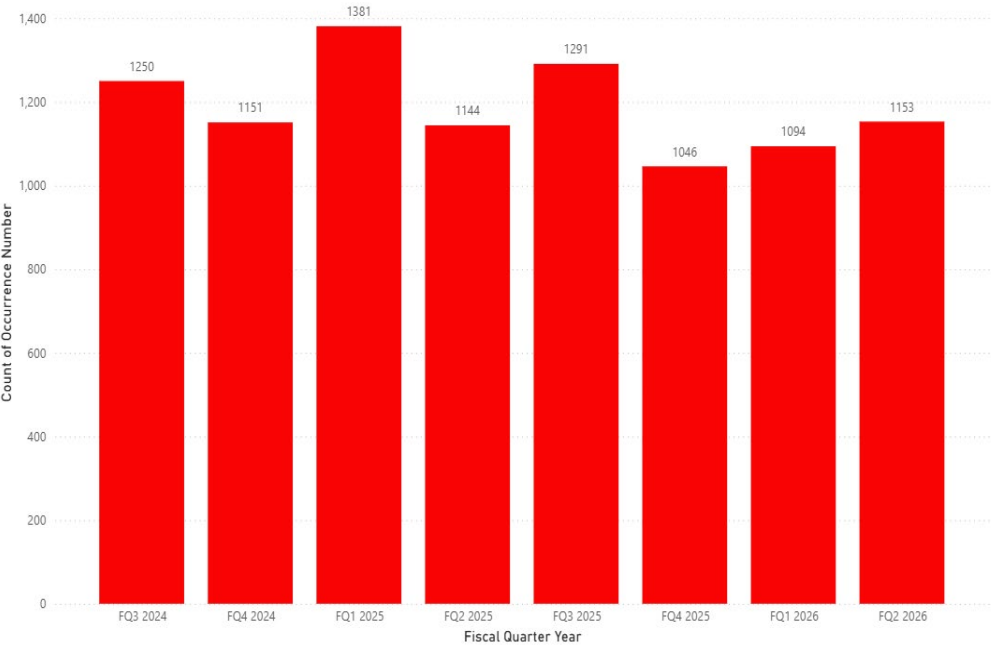
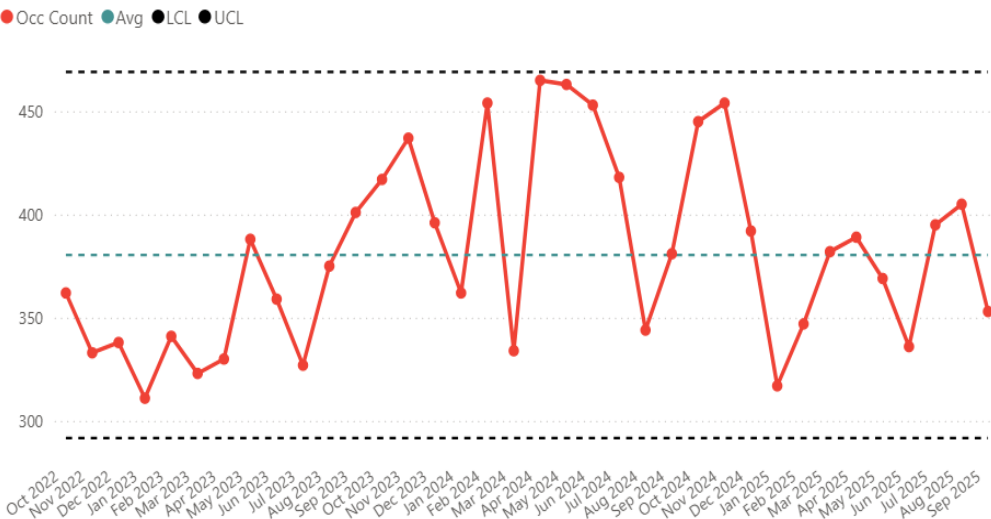
All other theft offences saw a significant 23% increase (+91 offences) this quarter compared to last quarter (FQ1 25/26). We have also seen a minor 5% increase on FQ1 24/25 (+26 offences). However, All other theft offences are on a reducing trend, due to the low levels of theft offences seen in FQ4 and FQ1, with a 10.9% reduction (-220) comparing the current 12month period (Oct 24 – Sep 25) with the previous 12 months (Oct 23- Sep 24).

Theft from person offences decreased by 11.3% (-37 offences) this quarter compared to last quarter and an 8% decrease compared to FQ1 24/25 (-24 offences). Snatch offences remain the most prevalent type of offending making up 47% of theft from person offences (135 offences this quarter), however this is a significant reduction on FQ2 24/25 where snatch offences made up 65% of theft from person offences. Theft from person offences have not significantly changed but are decreasing (-2.7% ~ -39) comparing the current 12 month period (Oct 24 – Sep 25) with the previous 12 month (Oct 23- Sep 24).



Crime Tree LV4 Desc	Jul 2025	Aug 2025	Sep 2025
ALL OTHER THEFT OFFENCES	133	176	170
SHOPLIFTING	154	116	114
THEFT FROM THE PERSON	108	113	69

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In response

- Op Swipe has seen great success over the past quarter with a focus on prevention and detection. In total there have been 1290 Op Swipe Tasking hours and over 442 engagements.
- The Op Swipe intensification week outputs saw
 - 3 Warrant executed with 1 arrested and large number of items seized
 - 40 illegal bikes seized - One of significant power and often used in snatch offending
 - 3 x Phone marking events in hot spot locations with an estimated over 300 phone marking kits used.
 - An increased number of intelligence submissions from both Op Swipe warrants and Hot Spot deployments.

There has also been a focus on risky retail premises related to shoplifting offending and putting into place action plans to combat offending across 2 specific locations namely Cheapside and Bishopsgate where offending is highest. Already this has seen positive results with the arrest of an individual suspected of committing a significant number of offences with an offender management order application being prepared pending a successful conviction.

Looking Ahead

The focus on Theft from Person and Snatch offences remains a key priority for both business as usual prevention as well as through the funded Hotspots policing program.

Improved analysis through the Problem Orientated Policing has deepened understanding of which roads and venues are contributing the most to hotspot areas allowing designated patrol plans and routes to be developed.

FQ3 will see a focussed approach for the Christmas period where we have historically seen an increase in theft from premises offending specifically linked to the night time economy. This will include consideration of the increase seen this quarter (FQ2).

A partnership problem solving approach is being taken to target key crime areas during the festive period utilising the newly trained predictive hotspot analysis which is being successfully utilised for Op Swipe and retail theft at present.

Data Trend



Respond effectively to theft

Incident Response

CoLP continues to provide a good service level in response to theft incidents this quarter attending 100% of occasions where an incident is raised on our command-and-control system usually as a result of somebody phoning wither 999, 101 or our local force control room number.

This quarter 96.5% (115) of all theft incidents raised as an immediate graded response were attended within the 15 min expected. This is a minor decrease (-1.4%) on FQ1 25/26 however above the 95% service level. These incidents had an average response time of 7.3 min this quarter (+1.2 mins). This is a slight increase from FQ1 25/26 (+1.2 mins) however not significantly different to the past 12 months average.

98.9% (91) of all theft incidents raised as a significant graded incident were attended within the 60 min expected. This is a 4.3% increase on last quarter FQ1 25/26 and a 1.9% increase on FQ1 25/26. This is above the 95% service level expected. These incidents had an average response time of 18.9 min. This is not significantly different to last quarter or FQ2 24/25.

CoLP continues to have a very low number of theft incidents requiring an extended response - 1 this quarter, compared to 10 in FQ4 24/25 and 6 in FQ1 24/25. All were attended within the 48hrs expected this quarter.

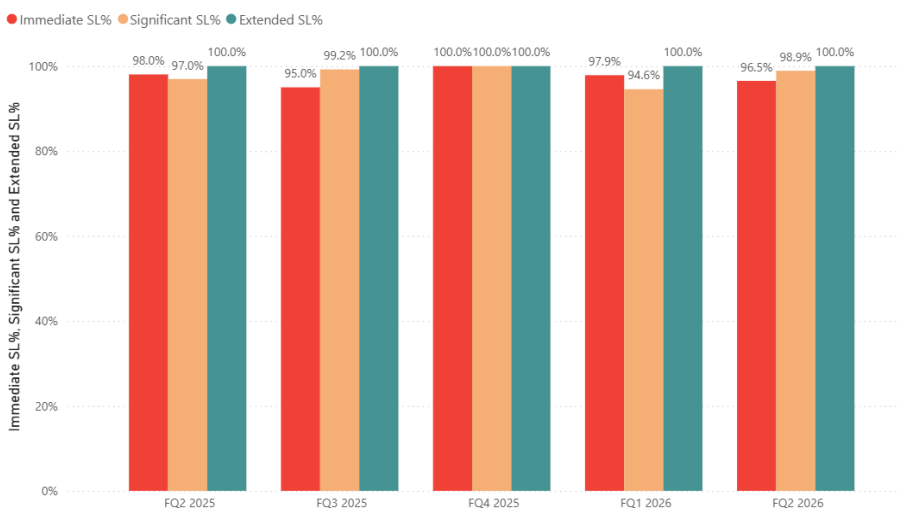
Investigative Response

The proportion of the three most prevalent theft offences recorded with a positive investigatory outcome between Oct 24 and Sep 2025 is 10.7%. With 5.4% of offences still ongoing. The latest published national average for these three offences shows a 9% positive outcome rate and 4.1% of investigations are still ongoing.

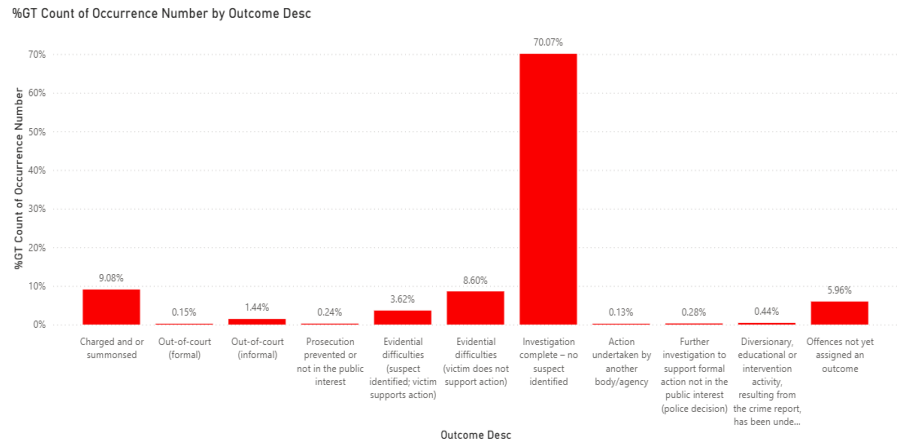
The proportion of positive outcomes does vary significantly between type of offence due to differing suspect identification opportunities aligned to the method of offending.

Shoplifting offences have a positive outcome proportion of 24.8% for offences recorded between Oct 24 – Sep 25. The latest published national average for these offences is 18%. Theft from the Person offences have a positive outcome proportion for the period of 1.1% the latest published national average for these offences is 1.3%. All other theft offences have a positive outcome proportion for the same period of 6.7% the latest published national average for these offences is 2.1%.

Incident Response



Investigative Response



Incident Response

The prompt attendance rate is allowing CoLP to respond in the most effective way to volume crime by early opportunities for evidence gathering and victim confidence. This is enabling more effective investigations and securing better outcomes for victims at a rate higher than national averages.

We are expecting that the time to attend incidents should remain stable and that service levels will remain above the standards set.

We do not at this time believe any factors will impact CoLPs ability to respond to incidents effectively however are consistently reviewing this and competing demands through our business planning process over the coming 12 months to ensure the profile of response teams are appropriately aligned to demand. As the number of student officers recruited under the uplift programme complete their initial training in the response teams and move into other vacancies across the force incident response may need to be reviewed.

Investigative Response

Op Swipe remains the priority area in terms detection of crime specifically focussed on theft from person (snatch offences). Theft from the person 1.1% has remained static. Op Swipe is not currently showing a conversion into charges, so this will be investigated further however, a lot of seizures have been undertaken and an increase in positive outcomes may be seen in future quarters after investigations have completed. It is currently being investigated how many Op Swipe offenders caught by CoLP have also committed thefts outside the CoLP boundary, specifically the within the MPS.

Op Swipe is a bespoke response to the emerging issue of phone thefts in the square mile. This includes an effective investigative response across volume, serious and complex crimes and proactive work through our serious and organised crime teams (Op Ewloe) .

CoLP has invested in new technology, 'IRIS' (Image Recognition and Identification System) which displays images of unidentified suspects in an Instagram-like gallery. It's a much quicker and easier way for users to scroll through the images and identify suspects. This software is assisting and accelerating the identification of offenders allowing swifter justice for victims. This went live during Q2 and benefits should be seen during Q3 and Q4 in terms of conversion to outcome rates for victims. The Pursue focussed action day that took place in September is likely to further improve outcome rates for snatch offences.

We continue to investigate Shoplifting and Theft from premises offences well and have no plans to change our investigation practices currently. Instead, we are working with retailers to make the process of reporting more efficient as part of ongoing work to improve our productivity. However, for shoplifting offences there is an ambition to achieve more, we are in a good place being above the national average but could do more and discussion are ongoing within the force to discuss what our stretch targets should be.

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Reduce Violence

In 2024/25 CoLP began focusing on the most harmful violence offences which include violence against the person offences and violence against women and girls which includes broader offences including sexual offending.

Violence against the person offences increased this quarter by 12.4% (+39) compared to the previous quarter FQ1 25/26. However, it has remained relatively stable (-8) compared to FQ2 24/25. Analysing data for the most recent 12-month period (Oct 2024 – Sep 2025) and comparing it to the preceding 12 months (Oct 2023 – Sep 2024) it has remained stable with a 0.3% increase (+4). FQ2 is often higher for violence offending aligned to increased NTE activity during summer months.

Violence without injury” has significantly increased in levels this quarter (FQ2 25/26) compared to last quarter (FQ1 25/26) (+27% ~ +45) and are similar to FQ2 24/25 (+4). Violence without injury offences remain thee largest proportion of violence against the person offences (59%). Violence with injury offences have also remained consistent this quarter (-5.4% ~ -6 offences) compared to last quarter. The predominant offence this quarter continues to be the lower harm offence of Assault occasioning ABH (60% of violence with injury offences). Whilst an overall increase in Violence against the person offences has been seen this quarter the harm aligned to these offences is less than was seen in FQ2 2024/25.

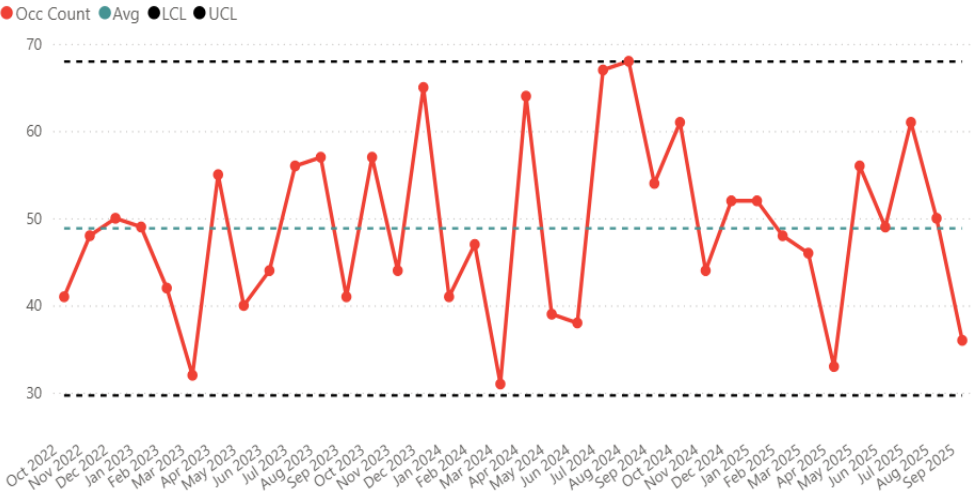
Stalking and harassment offences have remained stable with (+0) offences this quarter compared to last quarter. We continue to be well within tolerance levels. Furthermore, we have seen a 14% decrease (-6) this quarter compared to the equivalent quarter in 2024 (FQ2 24/25).

Offences related to Violence against women and girls has seen a minor increase (6.5% +9) this quarter compared to last quarter (FQ1 25/26), however we have seen a significant decrease when compared to FQ2 24/25 (-22.2% ~ -42). This is due to the near above tolerance levels seen in July and Aug 2024 which were not seen in 2025 which related to sexual offences in 2024/25. Analysing data for the most recent 12-month period (Oct 2024 – Sep 2025) and comparing it to the preceding 12 months (Oct 2023 – Sep 2024) VAWG offences have decreased by 3.8%.

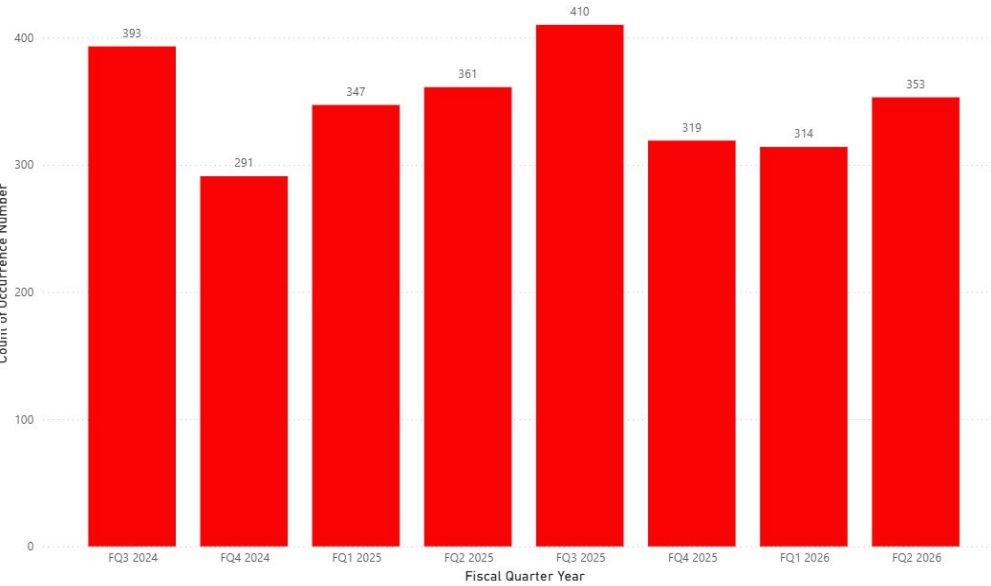
Violence against the person offences continue to be the most prevalent crime type making up 46% of VAWG offences over the past 12 months (268 crimes), followed by Public Order offences of threatening words and behaviour at 30% of offences (178 crimes), followed by sexual offences which make up 23% of these offences (136 crimes).

Violence against women and girls continues to make up the same small proportion (6%) of all crime in this quarter and 20% of violent crime offences this quarter.

Violence against Women and Girls



Violence against the person



Data Trend



In response

A spike in violent offences has been seen this past quarter as per seasonal trends, this peak is significantly less than previous years due to prevention methods adopted. This has allowed CoLP to identify what works and plan initiatives for the festive period where we also see seasonal peaks.

The current problem oriented policing projects being undertaken for sexual offending and serious violence in the Night time economy has given us great insights and a review has been undertaken with intelligence to assess our high visibility hotspot hours. This quarter COLP focussed visible patrols on hotspot locations and hours for violence in the night time economy in Bishopsgate. This quarter we have seen a 21% reduction in violent crime in this area. This has given us the first indication that targeted data driven responses can be proven to have successful impact.

Additionally Op Reframe launched their welfare bus, a joint initiative with the business improvement group. Placed in the hotspot area of Liverpool street, it can be used as a refuge point as well as also allowing officers to deal with early signs of alcohol related violent offences. This is planning to be available, Thursdays, Fridays and Saturdays in the run up to Christmas.

Wave training, ask for Angela testing and licensing premise testing have continued to be undertaken this quarter. Furthermore, the hotel toolkit is being finalised to tackle sexual and violence offences within hotels, our second largest proportion of sexual offences in the city, This is toolkit is due to be implemented in phases to risky premises in FQ3 aligned to the expected seasonal increase.

Additionally this quarter improved data and analysis sharing has taken place with the City of London Corporation specifically relating to the safer city partnership. This is so planning for the Q3 prevention approach can be finalised with a strong focus on VAWG and broader Violence offending during the festive period.

Unlike acquisitive crime we are not seeing repeat offenders or victims aligned to violence offences or VAWG in the city and are therefore taking a risky venue approach targeting repeat venues where practices could be improved to reduce crime against all patrons.

Crime Tree LV4 Desc	Jul 2025	Aug 2025	Sep 2025
STALKING AND HARASSMENT	15	11	11
VIOLENCE WITH INJURY	32	49	24
VIOLENCE WITHOUT INJURY	84	56	71

A trusted and inclusive police service, keeping the City of London safe and transforming the national policing response to fraud, economic and cyber crime

Respond effectively to violence

Data Trend



Incident Response

CoLP continues to provide a good service level in response to violence this quarter attending 100% of occasions where an incident is raised on our command-and-control system usually as a result of somebody phoning 999, 101 or our local force control room number.

This quarter 97.5% (161) of all violence related crime incidents raised as an immediate graded response were attended within the 15min expected. This is an increase from FQ1 25/26 (+3%) and above the 95% service level. These incidents had an average response time of 7.6 mins this quarter. This is consistent with FQ1 25/26 and FQ2 24/25 as well as the past 12months of reporting.

100% (66) of all violence related incidents raised as a significant graded incident were attended within the 60min expected, this is an increase from last quarter (+3.9%) and the same as FQ2 24/25. This is above the 95% service level expected. These incidents had an average response time of 16 mins a decrease of 6 mins from the last quarter or FQ1 25/26.

CoLP continues to have a very low number of violent incidents requiring an extended response 3 this quarter, similar to FQ1 25/26 which saw 3 and 4 in FQ1 24/25. All were attended within the 48hrs expected this quarter.

Investigative Response

CoLP continues to investigate violence against the person offences well. For crimes recorded in the past 12 months (Oct 24 – Sep 25) 15.2% have reached a positive outcome, with 14.5% still ongoing. This is higher than the latest national average of 9.3% and is not significantly different to the 12 month average recorded in FQ1 25/26.

There is no significant difference between violence against the person offence types recorded in the past 12 months.

8.2% of violence against women and girls offences recorded in the past 12 months (Oct 24 – Sep 25) have reached a positive outcome with a higher level of these offences still ongoing (18.5%) This is due to the complex sexual offences that fall under this category that can have a longer investigation length than violence against the person offences. This is not significantly different to FQ1 25/26.

Incident Response



Incident Response

Violent incidents generally occur in a much smaller timeframe (5 hours of the day across 3 days of the week) specifically Thur-Sat between 9pm and 2am. This differs to the theft profile which sees offending across a much broader timeframe (10 hrs a day across 5 days of the week), for theft this specifically occurs Mon-Fri between the hours of 10am-8pm. This means a lot of the violence incidents are occurring within the same short period however, even with these significant peaks CoLP has managed to increase its incident response rates from last quarter.

As with theft we are expecting that the time to attend incidents may slightly increase but service levels will remain above the standards set. We may see a risk of post midnight incidents near the festive period reducing incident response rates due to reduction in resources. CoLP is monitoring the increase in demand over the festive period especially during weekends and a resourcing plan has been put into place for the forecasted increase in demand.

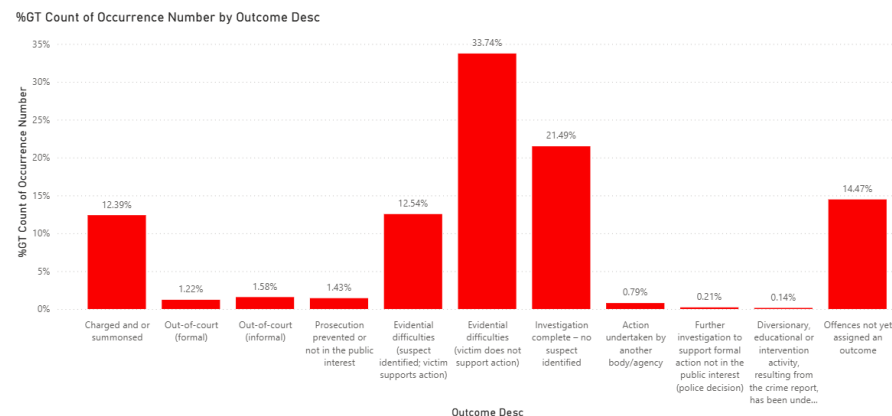
In September 25 CoLP moved towards a different structure across local policing with a Force Incident Manager role being implemented. Alongside this an improved tasking process is being implemented and is expected to further improve how we respond to incidents and how efficiently we use available resources to ensure the right resource is in the right place at the right time.

Investigative Response

Most investigations involving violence with and without injury sit within our Criminal Investigation Department (CID) and Volume Crime Unit. Sexual offending and domestic abuse cases are investigated by specialist officers in the Public Protection Unit and are on duty 7 days a week to support. There remains the ambition to extend positive outcome rates over Q3, which will be assisted by the closing of vacancies in CID and VCU.

CoLP is also looking to understand better if victim reporting practices impact our ability to investigate certain offences and will be reviewing this at the Crime Standards Board.

Investigative Response



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Protect the City from Terrorism

The threat to the UK from International terrorism remains **SUBSTANTIAL**.

Despite large protests in central London (Westminster), Q2 has witnessed no discernible impact in relation to the Palestine Action proscription, made in June (Q1), for CoLP CT, with minimal impact made on CT resources.

Protect

During Q2 2025, CoLP Protect have delivered the following training sessions to our City community:

- ACT (Action Counter Terrorism) Awareness – 1 session to 28 individuals / ACT Operational – 1 session to 9 individuals / SCan Customer Facing – 12 sessions to 150 individuals / CT briefings / Threat Updates – 6 sessions to 88 individuals / Personal Security – 2 sessions to 3 individuals / Postal awareness – 1 session 8 individuals / Bespoke Tabletop Exercise – 1 session to 7 individuals.
- Weekly bridge calls – 13 calls to an average of 40 individuals each call.
- 21 new Pavement licences issued, and 7 planning applications received.

While these figures are lower when compared to Q1, this is due to the summer period and has been experienced in previous years.

Following on from the success of previous CT Protect Events, the Protect team delivered their annual event 'CT2025' on 23rd September. The event focused on the latest advancements and trends within the industry and included presentations from the NPSA, Home Office and a victim of the 7/7 attacks. The event brought together over 200 attendees from both public and private industry for insightful discussions and networking opportunities. The event was held at 22 Bishopsgate, on level 58 the Horizon viewing platform.

Overall Tasking Hours delivered during Q2: July 2025 – 3715.22 / August 2025 – 3201.74 / September 2025 – 2905.73 TOTAL for Q2 9,822.69 (21% decrease from Q1 2025 which can be attributed to the summer months which experience higher staff abstractions through leave).

Prepare

Q2 has seen the Prepare team operating at full strength with 1 Inspector, 1 Sergeant and 1 Constable now in post.

Work relating to Op Halcyon and Op Cyclamen has continued into Q2, with CT Prepare officers preparing to test the force’s ability to mobilise CBRN trained officers with no notice. Upon request by CT Prepare, a working group for CBRN was consequently created by the force’s CBRN lead which will allow further discussions around training, policy, and test/ exercise. Op Plato work has also continued in Q2, with a multifaceted exercise regarding an Op Plato incident being attended by Prepare officers. During Q2, CoLP Prepare have delivered training days with response teams which have covered a range of subjects including JESIP principles, incident management and major incidents. Likewise, the team have supported the introduction and continuous personal development of the force’s force incident managers.

Prevent

Q2 has seen 5 Prevent referrals submitted directly into the CoLP Prevent Team, a 28.5% decrease from Q1. All referrals were fully deconflicted by the CoLP team with 4 transferred to the MPS (where subjects reside) with one being closed by CoLP. The start of Q2 additionally saw the CoLP Prevent team continue to provide support to MPS Prevent teams, with 4 referrals being fully deconflicted by CoLP before being referred into the MPS. The CoLP Prevent team are additionally now the pan-London SPOC for referrals where the subject is of no fixed abode. The team received 3 referrals of this nature during Q2, 1 of which will remain with CoLP, due to the subject being of no fixed abode within the City of London. The subject is in the process of being referred to a Channel panel. (Of the remaining 2 reports, 1 was closed by CoLP and 1 was directed to an MPS borough)

Pursue

A total of 24 Op Lightning reports were submitted into CoLP during Q2 – an increase of 26% when compared to Q1 2025. Iconic sites which featured in reporting included Tower Bridge, St Pauls Cathedral, Mansion House and the Guildhall, while repeat reporting was experienced at the same business premises in King William Street (x 3 reports), the general area around Paternoster Square (x 2 reports) and 22 Bishopsgate (x 2 reports). Reporting continues to be highest from our City based security personnel (79%). 13 reports detailed individuals taking photographs / filming, 5 reports listed the un-authorised flying of drones, 4 reports listed general suspicious behaviour, and 2 reports listed individuals asking suspicious questions to security staff. As of 01.10.2025 seven reports continue to have enquiries being undertaken, all remaining reports have been fully investigated and closed deemed non-suspicious.



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Protect the City from Terrorism

The One CTP London change Programme is working to create a Counter Terrorism Unit (CTU) for the entire London region, bringing together CTP capabilities from SO15, Protective Security Operations (PSO) and the City of London Police's Counter Terrorism expertise into one CT unit. When complete, CTP London will deliver all four P's of CONTEST under a single leadership across the London region. CoLP CT funding will remain unchanged and all staff and officers will stay in the city footprint. Leadership, governance and reporting will be formalised at all levels into CoLP to ensure the force has the capability and information required to support CT policing across the city.

Recommendations

Pursue: *City of London FIMU joins CTP London FIMU as a virtual FIMU with estates presence and employment in the City*

Prevent: *City of London Prevent aligns to local Borough (in place)*

Protect & Prepare: *No formal structural changes, however, CoLP will be embedded within all governance forums with the aim for CoLP have continued access to the same level of information, insight and support.*

The programme should be fully delivered by the end of 2026

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Put victims at the heart of everything we do



Put victims at the heart of everything we do- Overview

Data Trend



- **Victim Satisfaction**

- The average overall victim satisfaction score for Q2 2025/26 was 4.06 out of 5. This is similar to Q1 25/26 showing a +0.09 increase.
- The Victim satisfaction Score 24hrs after reporting has decreased this quarter and the victim satisfaction score 24hrs after outcome has increased however both remain within tolerance levels.

- **Case Compliance with Victims Code of Practice**

- This quarter CoLP's average compliance is 96.4% across these metrics. This is an increase on last quarter based on that January process change. It is not yet possible to provide historic data for this and we will establish a baseline as the year continues.
- CoLP has set 90% as the compliance level for all these metrics and has consistently been above this for all 3 metrics this quarter.

- **Secure positive outcomes for victims of crime in the City**

- For crimes recorded in the past 12 months (July 24 – June 25) 14.2% have reached a positive outcome which is above the national average of 10.7% and above our neighbouring police force (Metropolitan Police) of 8.5%.
- For victim-based crimes (as a subset of all crime) recorded in the past 12 months 10.9% have reached a positive outcome rate, well above the national average of 7%.

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42



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Victim Satisfaction

In Q2 2025, we had a total of 100 responses to the survey. This has increased by 30 responses since the last quarter which provides a response rate of 4.24%.

After a technical issue in the automated referral process in Q1 where only 1,484 surveys were sent out to our victims, this quarter we sent out 2333 surveys, which is similar to previous quarters.

The average overall victim satisfaction score for Q2 2025/26 was 4.06 out of 5. This is similar to Q1 25/26 showing a +0.09 increase. To compare this with Q2 24/25 this was 3.69 showing a significant increase of 0.37.

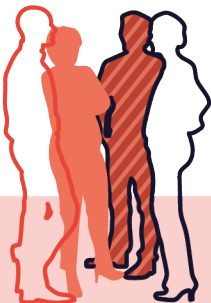
The tool surveys victims at two points in their journey both 24hrs after reporting and 24hrs after an outcome is applied to their investigation. The average post reporting score in Q2 is 4.06. This has decreased (-0.49) since the last quarter and consistently remains above 4 suggesting victims are very satisfied with the initial response they are provided following a crime report.

The average score following an outcome being applied to an investigation is 3.9 this quarter. This is significantly different to last quarter (+0.5). The post investigation score is consistently lower often negatively influenced if the investigation is unsuccessful. Also recorded on the post recording survey is needs met, this quarter the average score was 4.2 which is an increase (+0.82) since Q1.

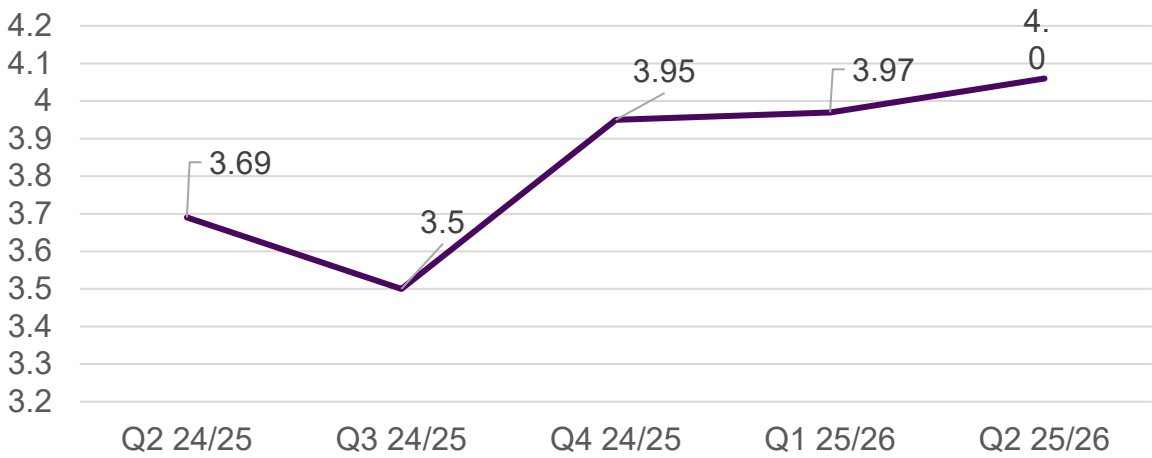
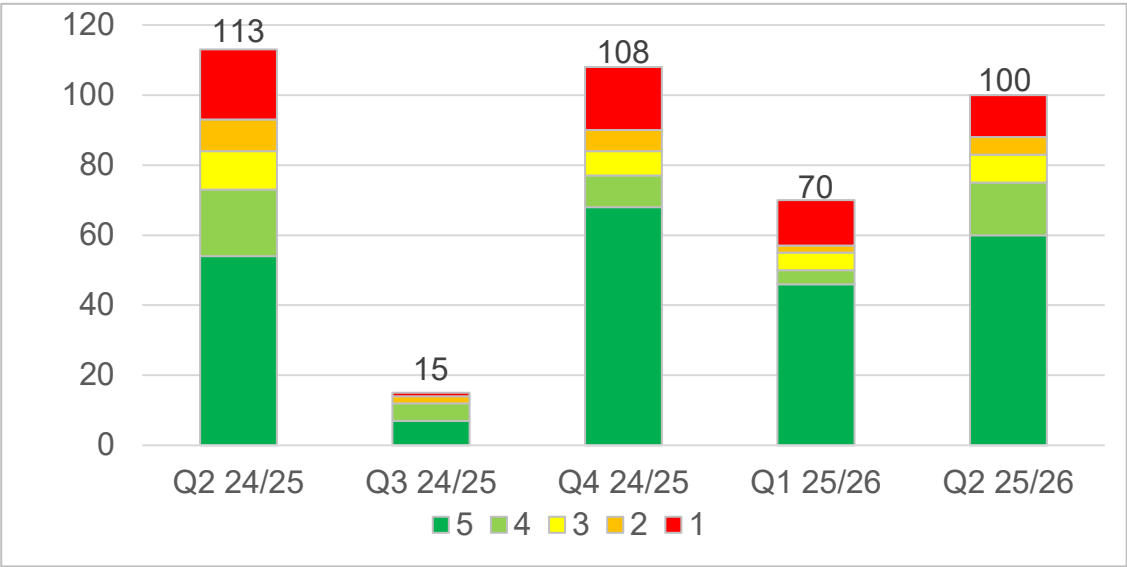
In Q2 2025, the top themes mentioned as a positive talking point were speed of service and steps taken. These suggest a positive response from responding officers. It is important to note that speed of service was a negative theme last quarter, so this has positively changed.

The top themes mentioned as a negative talking point were outcomes and communication. Communication is the same as last quarter but will be monitored to ensure themes in victim concerns are fed back into teams through the victim services board.

The victim services manager is now in post and work is continuing to adapt the victim survey to ensure it is accessible and is reaching as many people as possible, as well as ensuring that it is being received at an optimum time to be responded too.



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Case Compliance with Victims Code of Practice

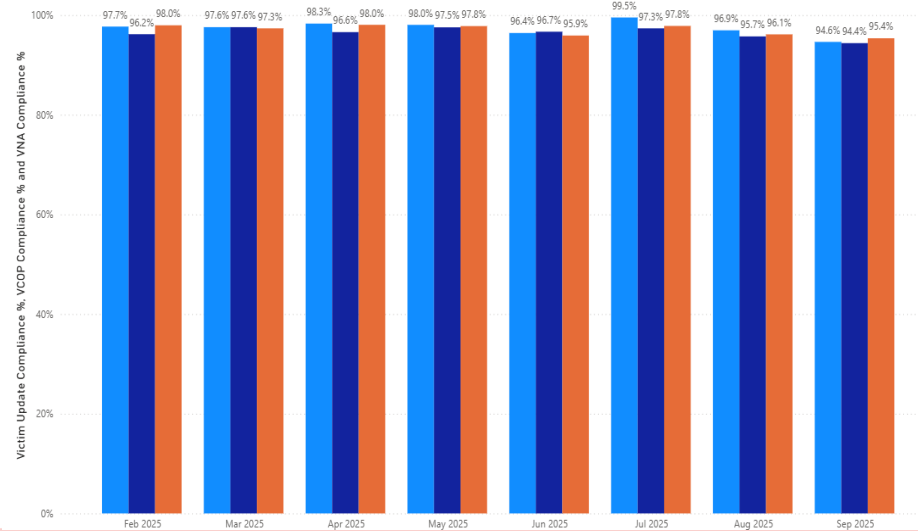
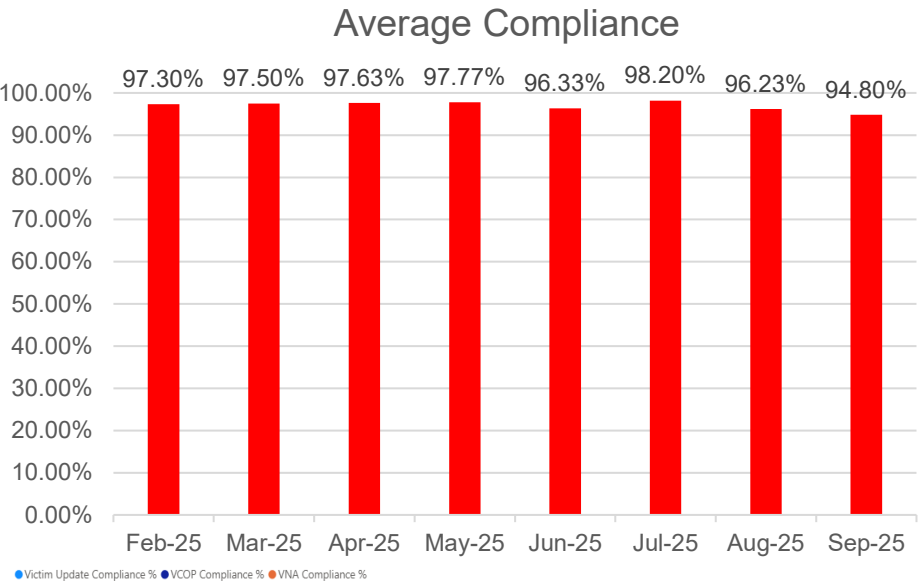
CoLP is committed to providing a good level of service to victims. We monitor compliance for the following things within the Victims Code of Practice;

- Whether we are creating an agreement with the victim to identify what they can expect from CoLP as their investigation progresses (VCOP compliance)
- Whether a victim's needs have been assessed. (VNA Compliance)
- Whether we are keeping the victim informed of the investigation progress as set out in the initial agreement. (Victim Update Compliance)

CoLP monitors this for all victim based crime investigations.

In January 2025 we changed the recording of these items to allow for greater quantitative and qualitative scrutiny. You will see a lower level of compliance in January reflecting this change in process.

This quarter CoLP's average compliance is 96.4% across these metrics. This is a minor decrease on last quarter due to a lower level of compliance 94.4% for Victim update. However CoLP has set 90% as the compliance level for all these metrics and has consistently been above this for all 3 metrics this quarter and since the new recording changes were put into place.



In Response

First, second and senior managers are continuing to use performance and data dashboards to monitor compliance rates across these metrics.

This enables them to view the work across their teams and meet the goals which have been set. We have also been trialling the automatic notification of supervisors when performance levels drop to establish if this is a viable further technological support to ensure we meet the needs of our victims.

These performance metrics are also measured at Crime Standards Board, Local Performance Boards and at directorate meetings and are firmly embedded in performance frameworks both tactically and strategically across COLP.

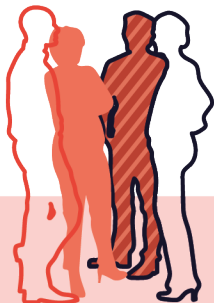
This approach has maintained focus and allowed continuous improvement across Q2.

Quality Assurance Thematic Testing remains in place and checks qualitative aspect of crime management and victims focus. The thematic areas for scrutiny are determined by the crime standards board and delivered through the crime scrutiny group.

CoLP is in a strong position in 2025 so far and have been above the 90% compliance rate consistently. We have noted less stable compliance rates within Criminal Investigation Department (CID). After investigation it has been identified supervisory 28 day reviews are a compliance issue and in response a posting priority has been made to engage strong leadership in this area to increase compliance and further, stabilise this above threshold compliance rate month on month.

Notable the Volume Crime Unit which carries a high proportion of COLPs investigations has consistently been above tolerance levels at 99-100% on a continuing basis and we are reassured this will continue.

There is now a strong focus on the consistency of data leadership within the force.



Implement victim-focussed commitments from our fraud, economic and cyber crime strategy

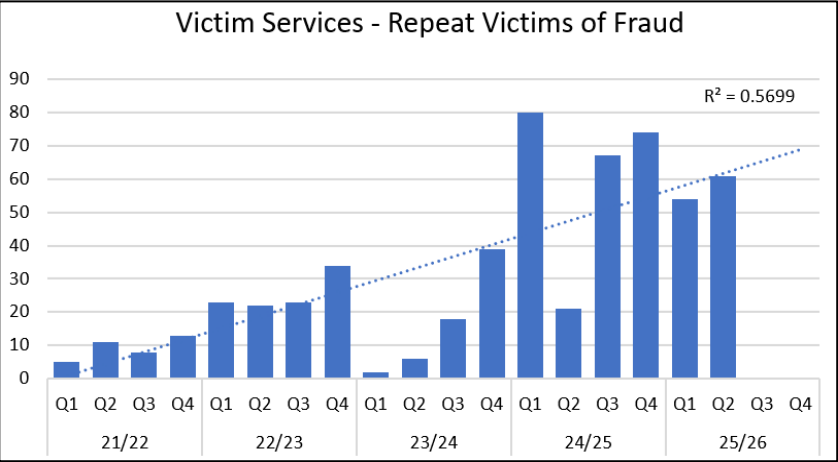
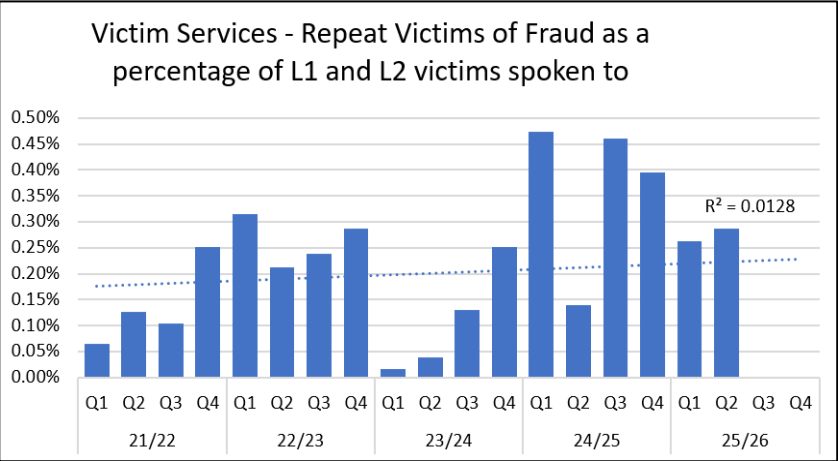
The Report Fraud Victim Services Unit supports forces at a local level, delivering care to victims of fraud and cyber-crime, allowing for a consistent and national standard of care and support. The Level 1 service gives Protect/Prevent advice to non-vulnerable victims of fraud. The Level 2 service engages with victims when vulnerability is identified, and by giving crime prevention advice and signposting to local support services helps the victim to cope and recover from the fraud.

The definition of a repeat victim is “a second or subsequent report by a victim of fraud who has had previous contact with Victim Services within a rolling 12-month period”.

The graph showing the number of repeat victims demonstrates an upwards trend with the volume of these victims rising steadily. However, the graph showing repeat victims as a percentage of victims contacted by telephone has a much more consistent trend of around 0.2%.

In 2023/24 Victim Services received additional funding and more staff to increase the number of forces supported by the service. Victim Services now support 43 forces in England and Wales at level 1 and provides 38 forces with an additional service at level 2 (formerly 6 forces), with talks to onboard more in the future.

In Q2 there were 61 repeat victims, compared to 54 last quarter. Whilst the graph showing the number of repeat victims demonstrates an upwards trend, this correlates to the increase in service delivery and expansion of the service over the past few years. In this wider context, the graph showing repeat victims as a percentage of victims contacted by telephone demonstrates that the proportions remain consistent at around 0.2% and has never exceeded 0.5% or 80 victims in a quarter.



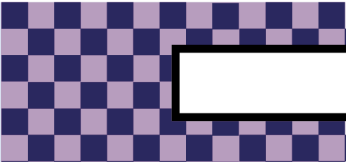
In Response

In Q2 Victim Services took responsibility for the Vulnerable Person Alerts process to identify victims potentially in need of safeguarding. This will be supported by NFIB until Report Fraud’s launch.

In Q3, Victim Services will implement a new Crime Recording Management System (CRM) designed to streamline administrative tasks and automate processes. During the initial implementation there may be a temporary dip in performance as staff adapt to the new system. However, as confidence and proficiency grow, the CRM is expected to enhance efficiency and overall service delivery. The new technology will also allow us to record repeat victims for the level 1 service. Therefore, in the future, this will show an increase that current technology does not allow for.

Victim Services will soon be providing a consistent service to all persons who report to Report Fraud across England and Wales, ending previously agreed local exceptions. This change ensures an equitable service for all victims, removing regional disparities and ensuring each report is handled in-line with Victim Services’ policies and procedures. As has been observed with the previous increase in forces, it is expected that the volume of repeat victims will rise due to this growth.

Victims feel safer – A victim survey has been launched, measuring whether victims feel safer and more confident after contact with an Advocate. Results from Q2 2025/26 show that 79% of respondents felt more confident following contact with the level 2 service, 61% felt safer, and an overall 98% were satisfied with the service provided. Response levels to the survey have risen to 6% and are expected to continue to rise as the process is embedded.



Secure positive outcomes for victims of crime in the City

City of London Police analyses all outcomes applied to crimes, not just positive outcomes, as well as comparing outcomes for specific crime types through its crime standards board to ensure any anomalies can be considered, understood and where required addressed.

CoLP continues to have strong positive outcome rates for all crimes and for victim-based crimes compared to national figures. For all crimes recorded in the past 12 months (Oct 24 – Sep 25) 14.2% (1200 occurrences) have reached a positive outcome which is above the national average of 10.7% and above our neighbouring police force (Metropolitan Police) of 8.5%. CoLP has a high proportion of Investigation complete no suspect identified outcomes when compared nationally. This is largely due to the disproportionate volume of Theft offences within its crime profile when compared to other force crime profiles which have higher proportions of violence offences related often to domestic offences.

As a specific focus CoLP is keen to ensure victim-based crimes have a good positive outcome rate. For victim-based crimes (as a subset of all crime) recorded in the past 12 months 10.9% (800 occurrences) have reached a positive outcome rate, well above the national average of 7%.

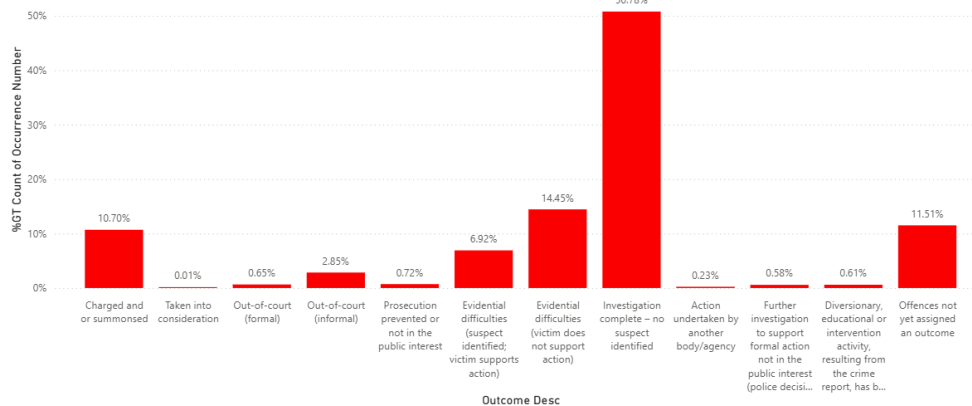
These are not significantly different to the 12month outcome rate in FQ1 25/26.

Some notable areas of good positive outcome rates for crimes recorded in the past 12 months (Oct 24 – Sep 25) are;

- 24.6% Shoplifting offences
- 12.5% Burglary- Business
- 17.3% Violence without injury

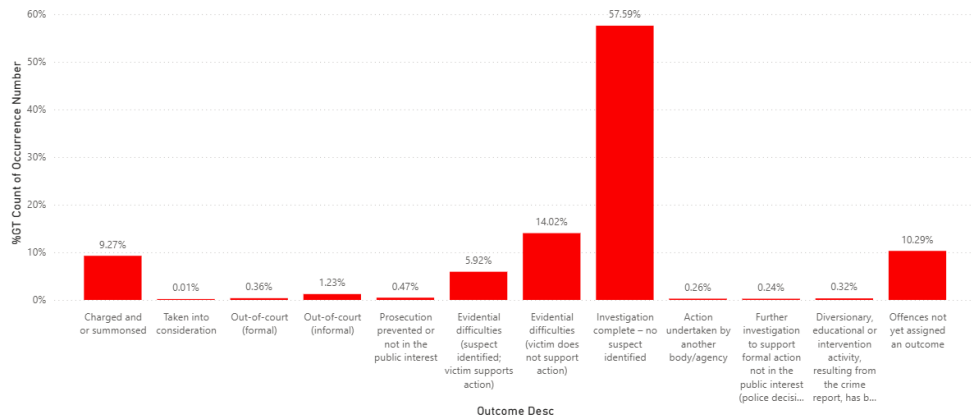
All Crime

%GT Count of Occurrence Number by Outcome Desc



Victim based

%GT Count of Occurrence Number by Outcome Desc



In Response

A Strategic lead for improving outcome proportions has been implemented this quarter, this is both in response to HMICFRS area for improvement and to ensure ownership for achieving COLPs ambition to improve positive outcomes for victims.

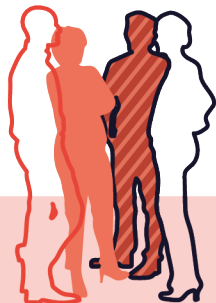
Their initial focus is on the outcomes for theft offences, specifically theft from the person offence outcomes, which are low nationally and within COLP as identified earlier in this performance report.

Op Swipe will have a large role in this upwards drive. It is important to note however, theft offences, especially theft from the person, have very low positive outcome rates nationally and the challenge to increase these are being seen by forces across the country.

We are seeing high positive outcome rates for certain crimes such as shoplifting and are investigating if anymore can be done to keep those outcomes above the national average.

Furthermore, FQ2 focused on closing vacancy gaps across the specialist operations portfolio.

In FQ3 there is a focus on maintaining Continuous Professional Development for investigative officers. We have also embarked on a support and awareness program from Specialist fraud investigation colleagues to support those conducting fraud investigations within the specialist operations portfolio to reinforce our focus on securing positive outcomes for victims of fraud in the city too.



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Improve the national policing response to fraud, economic and cyber crime



Protect people and businesses from economic and cyber crime

Percentage of PROTECT engagement event attendees (organisations and public) likely to change their behaviours as a result of the event.

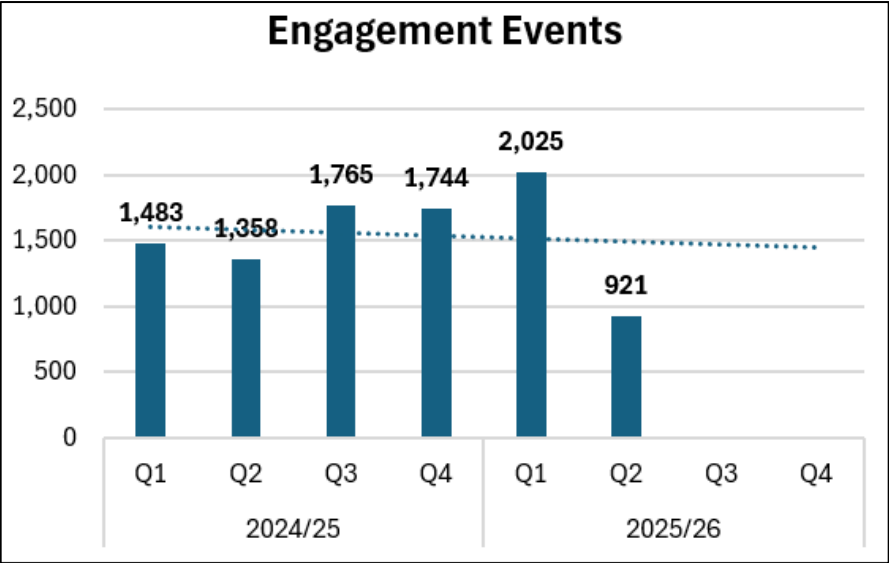
For Q2, 921 engagement events were recorded under the fraud and cyber protect response type this quarter. This is a 55% decrease (-1,104) in comparison to Q1 25/26 and a 32% decrease in comparison to the same quarter for the previous year Q2 24/25 (-437).

Protect engagement events are reporting 7% (-229) under the quarterly benchmark for this year.

September reported 0 engagement events due to Op Tonic which is a one-week Romance Fraud intensification initiative, for “World Romance Fraud Scam Prevention Day” on the 3rd October 2025. September was a big month for the network with most members attending the romance fraud conference.

This quarter 98% of attendees were either very satisfied or satisfied with the event. Additionally, 99% were likely to change their behaviour as a direct result of the event. The figures show a very positive response towards audience behaviour change for Q2.

The valuable work the National Protect Network does reflects in the overall figure of over 99% of audience members stating the engagement/event had improved their knowledge of different types of Fraud and Scams.



In Response

The fraud protect surveys continue to be adopted by the national Fraud Protect Network during their presentations, events and interactions with citizens and businesses across the country. The National Lead for Protect and the Home Office have emphasised to the Regional Coordinators how important they are. Staff consistently receive high praise from attendees for the quality of information shared, and their delivery.

In Q2, three regions took part in **Project Aegis** (Tarian ~ Wales ROCU, West midlands ROCU and South East ROCU). Project Aegis is a collaboration with the Home Office, City of London Police and London School of Economics (LSE). Project Aegis focusses on areas identified by the London School of Economics which they consider are at risk of Online Shopping Fraud or Investment Fraud. Two different Protect advice measures were given to be applied; a letter, and face to face Protect advice. The LSE will look at effectiveness of the project by analysing Action Fraud reporting data.

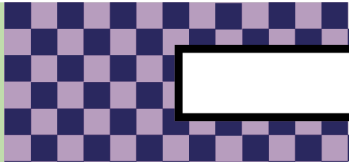
Projects for Q3:

Work will continue at universities raising awareness of frauds targeting students. Full details of this will be available after Freshers events nationally.

Staying Safe - Fraud Protect & Cyber Security in Social Care. Designed specifically for professionals working in the social care sector, three evening events will be held at local libraries with experts from Essex Police and author Becky Holmes. They will share tips on how to spot common scams and protect yourself from Romance fraud.



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Status of the Fraud and Cyber Crime Reporting and Analysis Service programme

Assessment of the status of the Fraud and Cyber Crime Reporting and Analysis Service (FCCRAS) programme

Overview:

The City of London Police, through the FCCRAS programme, is delivering the replacement service for the underperforming Action Fraud; a critical component of the Fraud Strategy. The new service will deliver much-enhanced reporting and analytical services which align with the strategic aims of HMG's Fraud Strategy (cutting fraud) and the National Cyber Strategy (building resilience).

Programme Deliverables:

FCCRAS will deliver a new national reporting service that offers improved reporting tools and support services for victims, better intelligence to policing for investigations, and allows for greater prevention and disruption at scale.

Key Delivery Dates:

Following approval of a revised business case including funding and new detailed implementation plan, the programme is working to the following timeline for implementation of the new service:

- Public Beta: 04 November 2025
- Full-Service Go Live: 04 December 2025
- Campaign Launch: January 2025

CoLP and PwC, the FCCRAS delivery partner, opted to pivot to a phased go-live, in line with the original November 2024 target date, to release the crime and intelligence platform in stages. Interim Release 1 of the system was achieved on 29th November 2024 and Interim Release 2 launched on 28th March 2025. This involved the training of CoLP employees, to enable them to utilise the functionality of the new platform in their daily tasks. At present the total number of users is 114, highlighting a major step forward in modernising how our National Lead Force tackles fraud.

Delivery Status:

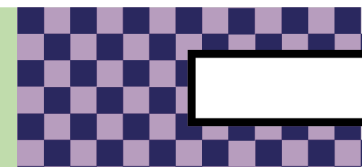
The FCCRAS programme is currently reporting as 'AMBER'. Delivery confidence remains high, despite there being limited contingency remaining in the delivery plan.

The programme has delivered significant progress across its 18 projects and related business activities. Key highlights from Q2 include:

- ✓ Transition: successful desktop dress rehearsal to map out the detailed timeline from a fortnight before Public Beta to Full Service go-live
- ✓ Website: web asset transfer from the previous supplier to new was accomplished, enabling the final upgrades to the website and public-facing content to take place ahead of go-live
- ✓ Technology: good progress in deployment of the solution from the supplier environment into CoLP's environment
- ✓ Test: successfully completed on 26/09, enabling the programme to move into private beta
- ✓ Design and Build: all items required for Public Beta (03 November) have been successfully delivered



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Assessment of national fraud intensifications and intelligence led operations.

Op Haechi

Operation Haechi is an initiative developed by South Korean Police and led by the Interpol Financial and Anti-Corruption Centre (IFACC). The aim is to recall funds sent internationally as a result of fraud, without the use of an International Letter of Request (ILOR). This has developed from 10 member countries when it first ran in 2020 to 42 countries participating in Operation Haechi VI this year. The National Central Bureau (NCB) Manchester and the Intel Development Team (IDT) at the City of London Police are jointly leading the UK response.

This phase of Op Haechi VI took place from the 23rd of April to 22nd of August 2025. Within this period a total of 34 INTERPOL Global Rapid Interventions were released by the intelligence team. This is a stop-payment mechanism within INTERPOL. 135 referrals were also made through Action Fraud overnight submissions.

Op Tonic

Op Tonic is an ongoing umbrella term that has been used to house romance fraud questionnaires and incorporates Protect work nationally, with Protect officers distributing awareness posters, Protect messaging going out on social media, and joint working with Barclays, using their roadshow vans to engage with the public and raise awareness of this criminality.

IDT have provided the Metropolitan Police Service with the London locations of romance fraud victims to assist with the placement of Protect posters at London bus stops. For 25/26 to date, OP Tonic has received 213 romance fraud questionnaires which seek to gain further intelligence which might not have been identified during the initial Action Fraud report.

The recent intensification week ran 29th September to 5th October, to align with Romance Fraud Awareness Week and the in-person Date Safe conference. It is hoped there will be a reduction in dating scam reports. Reports for the week prior to the intensification week, will be compared against the week itself, and the week after, with the results to be analysed.

Upcoming intensification

Op Callback

In Q2 preparations for Operation Callback 2 have taken place. This operation aims to identify and arrest subjects involved in courier fraud. The MPS are leading the operation, and the London Proactive Economic Crime Team (PECT) will be staffing it and taking offences UK-wide.

The objective of Op Callback is a reduction in the number of courier fraud offences, and the arrest and prosecution of offenders. Success will be measured by looking at offending patterns over time and measuring the number of arrests, charges and prosecutions.

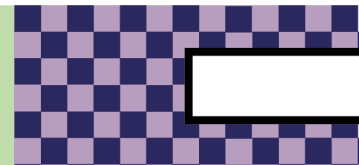
The operation will run for 8 weeks from 6th Oct to 30th Nov. Preparation will take place 22nd Sept - 5th Oct, and the two weeks from 1st Dec will be used for any 'mop-up'.

Within CoLP, the Intel Development Team will work on packages during the preparation period and LFOR will engage in national coordination throughout. The London PECT will be involved in proactive deployments.

Action Fraud have coordinated with Op Callback to issue an Alert and social media posts ahead of the intensification to warn the public about courier fraud.



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Increase positive outcomes for reported fraud and cyber crime nationally and locally

Increase positive outcomes for reported fraud and cyber crime nationally and locally

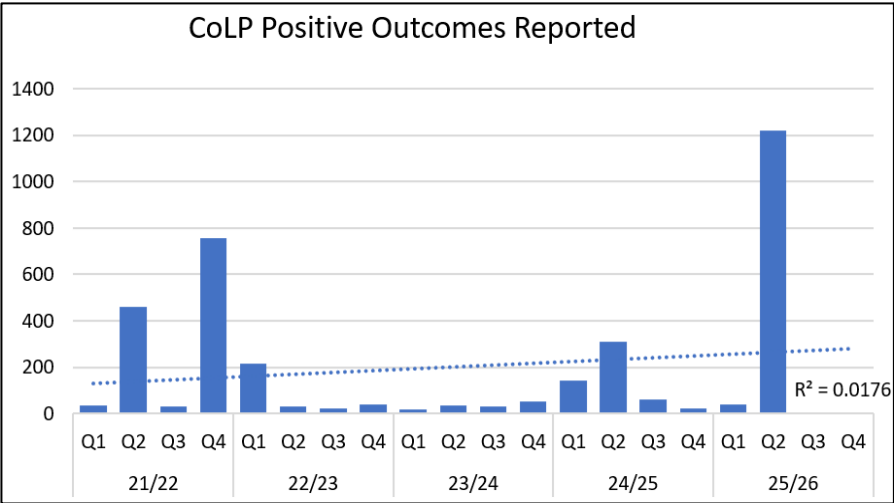
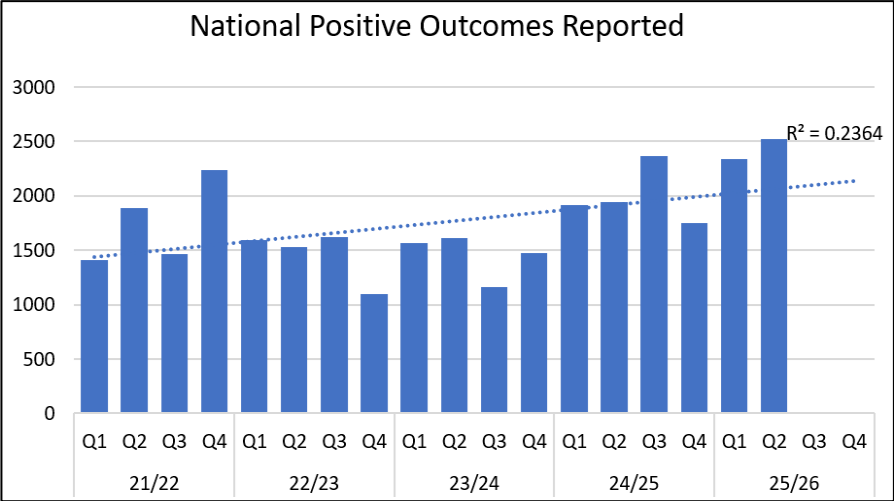
Nationally the positive trend has continued through Q2 25/26, with 2,521 positive outcomes; a 30% (+581) increase on the prior year comparative period which yielded 1,940 in total. In the first two quarters of 25/26 4,863 positive outcomes have been reported. This is an increase of 27% on 3,851, the prior year comparative period, which was also an extremely robust year.

Key drivers across the first 6-month period include an Investment Fraud operation from NLF CoLP yielding 1,199 outcomes in September. This is key to the Q2 performance as average monthly returns were beginning to drop, from 780 in Q1 to just 441 in Q2.

As stated in the previous report, Q1 reflected strong monthly returns from many forces, in combination with large returns from two forces; a Ponzi scheme and a large return for an Abuse of Position Fraud from one, and a Retail Fraud from the other. These totalled more than 350 outcomes from each of these forces in one month.

It is these large one-off yields from forces that can push national annual positive outcomes from circa 6k to 8k per annum and even above the 24/25 total of 7,966 positive judicial outcomes.

Total CoLP positive outcomes across all units remain flat with circa 12 returns average a month excluding large one-off operations. However, the pipeline remains strong.



Response

In Q2 the National Coordinators Office (NCO) published a Regional Engagement Report that provides comprehensive detail of the findings from the regional assessments held last financial year. 73 recommendations flow from the report.

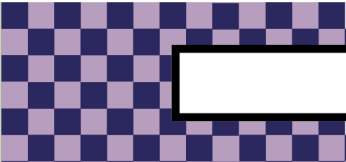
The NCO continue to work with forces in providing guidance and support in expectation of forthcoming HMICFRS visits. 9 forces have been supported to date, with a further 3 booked and 4 more in the pipeline.

As stated, NLF CoLP recorded an Investment Fraud which yielded 1,199 positive outcomes. There are still a number of live investigations into Investment Frauds ongoing within CoLP, which are young and at a pre-charge stage, but all hold significant volumes of victims.

Total outcomes reported in a period can relate to disseminations from any time. The volume of outcomes fluctuates throughout the year as cases with varying numbers of crimes attached are completed. For example, one investigation into a boiler room might have hundreds of outcomes attached to it and closing the case will give many outcomes, potentially bringing closure to multiple victims.



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Be one of the most inclusive and trusted police services in the country



Implement our Equity, Diversity and Inclusion Strategy

Original forecast:

Actions status	Q1 (Actual)	Q2 (Forecast)	Q3 (Forecast)	Q4 (Forecast)
Completed	4	9	22	28
In progress	20	19	6	0
Not started	4	0	0	0

The Inclusivity, Culture and Organisational Development (ICOD) Team committed to 28 'high actions' for year 1. We are at the end of Q2 and have completed 7 actions and commenced all actions. These include completing the Public Sector Equality Duty report, review of the Staff Networks, and implementing Senior Leadership training with Exeter University. The risk is the evaluation work, which has moved into Year 2. Evaluation is a vital piece of work, to inform us of impact and delivery against the strategy. This work is ongoing but delayed.

End of Q1 forecast:

Actions status	Q1 (Actual)	Q2 (New Forecast)	Q3 (New Forecast)	Q4 (New Forecast)	Year 2
Completed	4	5	12	23	28
In progress	20	23	16	5	0
Not started	4	0	0	0	0

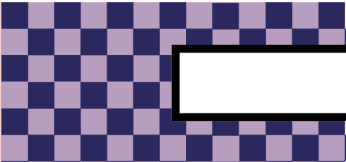
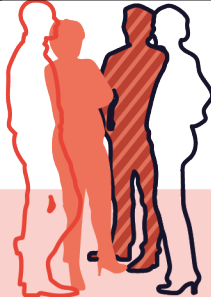
The forecast has been revised in response to unforeseen challenges and unplanned demand requiring a prioritised response. Examples of some of the unforeseen demand includes:

- establishment of a working group to coordinate and oversee CoLP's response to the legal implications and cultural impact of the Supreme Court ruling on biological sex
- Tactical lead for the planning and delivery of the annual National Black Police Association conference at the Guildhall
- Assuming strategic and tactical lead for Wellbeing inn CoLP alongside HR.

End of Q2 forecast:

Actions status	Q1 (Actual)	Q2 (Actual)	Q3 (New Forecast)	Q4 (New Forecast)	Year 2
Completed	4	7	12	23	28
In progress	20	21	16	5	0
Not started	4	0	0	0	0

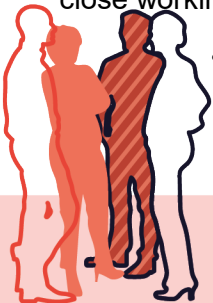
Consequently, completion of the evaluation action will shift into Year 2.



Enhance our approach to engaging with communities and responding to their needs

Quarter 2 has seen a continuation of wide-ranging community engagement, building on the activities of the previous quarter

- Following on from the completion of the 6 Cluster Panel meetings in May, work has been taking place to build on and improve the delivery model. To widen the opportunity to attend – each cluster area will now have one ‘in- person’ session and one ‘online’ meeting. A Cluster ‘lite’ pack has been created which will be sent out to attendees prior to the meeting with high level cluster crime data, an agenda and an invitation to send questions in advance. Dates have been set between 5th and 21st November 2025 where all 6 panels will take place.
- City of London Police remain actively engaged with residents in the City through a wide range of initiatives including newsletters, ‘Coffee with a Cop’, community drop-ins and crime prevention advice etc.
- Partnership working with the Corporation’s City Belonging Project has also been utilised in order to remain actively engaged with our worker communities across the Square Mile.
- 57 engagement activities took place across the quarter including bike marking, phone marking, general community engagement, and crime prevention advice, cycle safety campaigns and City Intel Crime webinars keeping our City businesses updated on protest activity and crime trends. This included 1 school engagement activity and 2 faith focused sessions.
- Across the period, there was a good mix of Dedicated Ward Officer initiated and community requested activities demonstrating both a reactive and proactive approach to tackling, offering reassurance around and preventing crime.
- There have been regular targeted community events aligned to various operations and projects (including Swipe, Reframe, Servator, Violence against Women and Girls etc) across the period to provide reassurance to, actively engage and provide crime prevention advice to our communities – residents, businesses, workers and visitors.
- A week of concerted activity took place from 22nd to 26th September focusing on the force’s Safer City Streets campaign, an approach to prevention, partnership and problem solving, which also saw the launch of the ‘City Safe Bus’. This will be stationed near Liverpool Street, staffed by police officers and volunteers and will be a Safe Haven for women and girls going forward.
- Successful collaborative working has continued across the square mile with the City Business Improvement Districts including planning for ‘16 Days of Activism’ from 25th November and future VAWG campaigns in the City of London. CoLP officers and staff also participated in the September City Question Time answering questions from the public and demonstrating our close working relationship with the Corporation.



- An internal City of London Police engagement mapping workshop took place in July 2025 exploring how we work with our partners and who they are to ensure meaningful and effective relationships are maintained. Subsequent meetings with the Corporation Community Safety Manager, Head of Comms and PAB Strategic Communications and Engagement Lead in September will build on this in the coming months - embedding a closer working relationship and collaborative community engagement opportunities across the organisations and with our partners.

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Complaint handling quality

Professional Standards Department (PSD) has a number of processes to review the quality of public complaints. These complaints may also involve allegations of police misconduct and therefore also become conduct investigations.

Internally: A quarterly dip-sampling process is conducted which reviews the quality of decision making and identifies any individual or organisational learning.

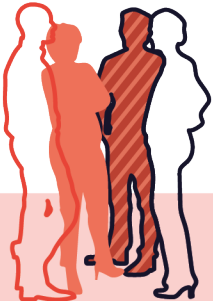
From the Q1 dip-sampling, key internal themes include:

- Ensuring all complaint investigations have clear supervisory plans. This has resulted in investigation templates being added and enhanced second-line supervisor reviews.

Externally: Five randomly selected cases are submitted to Professionalism & Trust Committee quarterly for scrutiny. This involves an anonymised case summary, outcome, timeliness and learning identified. These cases are also reviewed by the Head of PSD following random selection to assess the case handling quality and identify any learning or process improvements.

From the Q1 dip-sampling, there are no consistent themes, however a number of cases involved police witnesses who had witnessed or reported alleged wrongdoing. The de-brief of these police witnesses has led to improvements in welfare provision for all involved persons, including the use of case conferences for more complex matters to ensure that the needs of victims and witnesses are also addressed.

Peer learning: A review of two complaint investigations of alleged sexual misconduct were resolved with no case to answer. These cases were peer reviewed and the outcomes agreed with, however recommendations made that PSD investigators undergo training to improve 'trauma-informed' victim support.



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Be an employer of choice



Force headcount and leavers

Achieve and maintain at least 90% of our Police staff permanent establishment (quarterly)	90.9%
Maintain our officer uplift commitment (Home office assessment, biannually)	100%

The CoLP officer headcount has remained steady since 2022/23 to meet the uplift target. The officer headcount was 1011 at 30 September 2025, up from 1007 at 30 June 2025.

The Staff headcount has increased 0.8% between June and September 2025 to 663 Headcount.

Current growth forecasts suggest funding for up to 77 staff and officer roles is being sought with recruitment planned up to 2027/28; additionally, O3C is estimated to grow by 79 posts across officers and staff to 2027/28.

Specials headcount has decreased from 49 in June to 45 in September 2025. Recruitment in 2024/25 saw 12 Specials recruited to CoLP, a further 21 Specials are profiled to join in 2025/26.

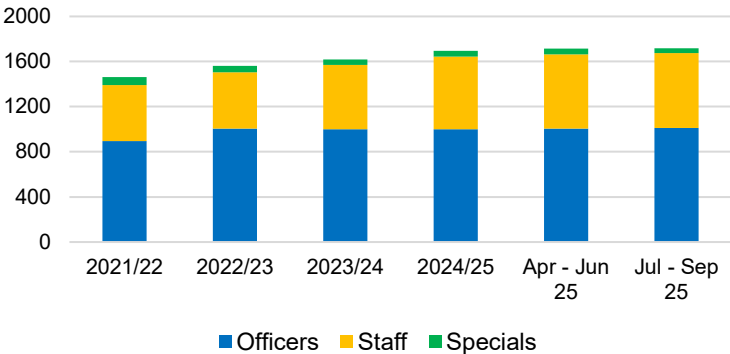
The leaver rate has declined for both officers and staff in the last two years. The officer leaver rate increased from 1% in June 2025 to 2% in September 2025, staff leavers has increased from 1.7% to 2.3% in the same period.

Nationally, officer resignations have continued to surpass retirements for 2024/25. Although CoLP data followed the same pattern in 2023/24, it has not yet continued in the same trajectory when taking all retirements including medical retirements into account. National data trends also suggested higher levels of officer resignations with 2-5 years service following Uplift, among current leavers April – September, 20% had 2-5 years service.

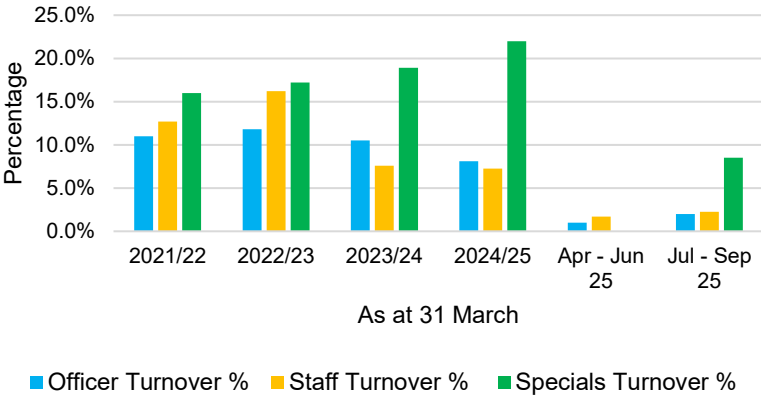
4 Specials have left between July-September 2025, a cohort of trainee and transferee Specials is scheduled for October with up to 19 Specials joining.

The Retention and Exiting Working Group continue to review exit survey data to understand key reasons for leaving and will carry out a review of the Stay Pathway at the end of the first year in November 2025. The exit survey has been suggested to be adapted for internal moves to understand reasons for moving and highlighting any specific team issues. Work has started to pull this together.

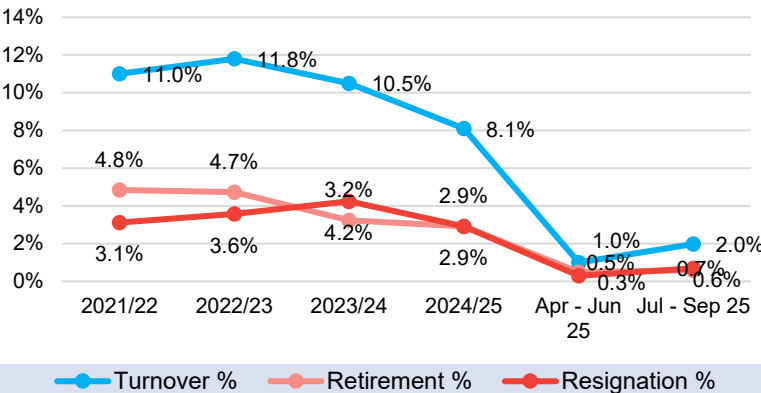
Workforce Headcount over time by worker type



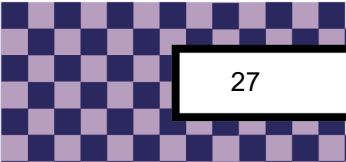
Leaver rate over time by worker type



Officer Leaver rate over time



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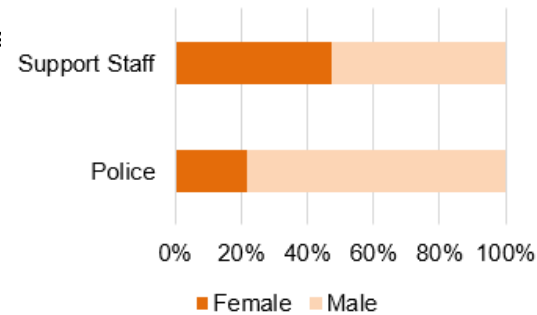


Attract, recruit and retain the best talent

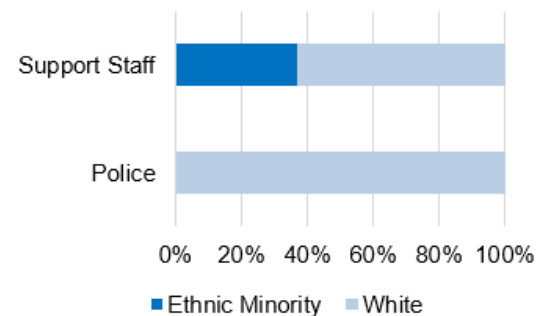
In the period July – September 2025:

- 48 campaigns were advertised externally and/or internally, 5 of which have already secured conditional offers. This is down from 88 campaigns advertised April-June 2025. It is likely the summer period impacted on recruitment.
- On average, 11 applications were received per campaign (previous average of 19 applications per campaign).
- Two campaigns received a higher number of applications, 90 (Information Security Analyst) and 66 (Intelligence Analyst), and were advertised widely including the CoLP website, LinkedIn, College of Policing and Indeed.
- 66 campaigns (66/33 officer/staff) received no applications; 4 officer campaigns were advertised internal only.
- 37 campaigns have made an offer; this relates to 51 individuals. 1 individual has withdrawn. The majority of successful candidates confirmed they saw the advert on the CoLP website.
- 89% of campaigns advertised in this period have not yet confirmed an offer, with some campaigns still open.
- CoLP's Glassdoor, a website where current and former employees anonymously review companies, operated by the company of the same name. rating is currently 3.4 out of 5 (no change from June 2025) with 72% (up 1%) confirming they would recommend CoLP to a friend.

Joiner Gender % Jul-Sep 2025



Joiner Ethnicity % Jul-Sep 2025



- 23 officers and 19 staff joined the force. A change of +43% for officers (16 joiners April – June), and -26.9% change for staff (26 joiners April-June). Officer diversity has reduced.
- There were 24 officer (down from 46), and 16 staff internal moves in this 3-month period (down from 46 officers, 9 staff internal moves April-June).

Next Steps:

- The Attraction Strategy is continuing to be drafted. This strategy will look to improve campaign offer success rates and initiatives to attract the best talent, with a focus on building the employer brand and ratings, such as on Glassdoor. Plus, develop further initiatives that encourage equality, diversity and inclusion (EDI).
- We have signed a new contract with LinkedIn and will be working more closely with them to better utilise our usage of their products such as featured job slots, in line with the priority recruitment areas highlighted within the Workforce Plan.
- Candidates are engaging positively with our roles on LinkedIn, with the number of individuals clicking through to our jobs profile increasing by 10.6% in the last 3 months.



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Improve our productivity



Crime Data Integrity Standards

Q2	Total (not N100s)		Violence		Sexual		Other		N100s	
	203	199	96.6% +1%		98.4% +4%		98.8% +11.8%		92% +2%	
	58	56	61	60	84	83	25	23		
	Disclosed	Recorded	Disclosed	Recorded	Disclosed	Recorded	Disclosed	Recorded	Disclosed	Recorded
98%		+4.9%								

2025/26 Quarter 2 Compliance – Crimes Disclosed/Crimes Recorded

The exceptional overall compliance of 98% is over 8% higher than at the end of 2024/25.

Overall compliance has improved continuously since Q3 in 2024/25.

A key factor in this improvement has been the Crime Management Unit’s daily checks of Occurrences created in the previous 24 hours. Through this they view Niche records which have not been tasked to them and are able to spot ‘missed’ crimes.

We are continuing to scrutinise Theft from Shop/Robbery recording, since the change to Home Office Counting Rules in April. Performance remains strong – an audit of 50 Theft From Shop Occurrences found only one case which should have been recorded as a Robbery.

An audit on crime cancellations showed a strong compliance rate of 91.2%, with most of the failures being process issues rather than incorrect decisions. These were addressed directly with the staff responsible.

Q3 Priorities.

- Fraud – process changes to improve recording and allocation quality are in discussion. A training session for Crime Management Unit (CMU), jointly produced with Fraud Operations, will be run in October.
- Outcomes – an audit on Community Resolutions revealed concerns over their use and recording. This has been taken up with Administration Of Justice team and will be discussed at the next Crime Standards Board.
- Training – briefings with CMU continue to be delivered on topics which are raised by staff, or on knowledge gaps identified in audits



Use data to inform our decisions

City of London Police now has 9 Published Power BI dashboards for internal use to drive decision making these contain over 50 different reports within them. The most popular dashboards remain;

- **Supervision Dashboard** providing oversight of all investigations and investigation compliance across all teams in COLP
- **Occurrence Dashboard** providing mapping, trend analysis and outcome information for crime and incidents in the city.
- **Suspect Management Dashboard** providing trends and oversight of suspects listed outstanding or wanted, the investigations they are concerned in and the harm associated with them.

Live data is now used in performance meetings at a force, directorate, and team level for both accountability purposes and to determine activity, taskings and outputs.

These dashboards are also used to inform broader strategic meetings including Strategic Vulnerability Board and Crime standards board.

The number of views and unique viewers for the top 3 dashboards has been monitored since April 2025 and cannot be provided historically. This shows a stable trend in the number of views and viewers across the dashboards with no new dashboards being realised in the period this is to be expected.

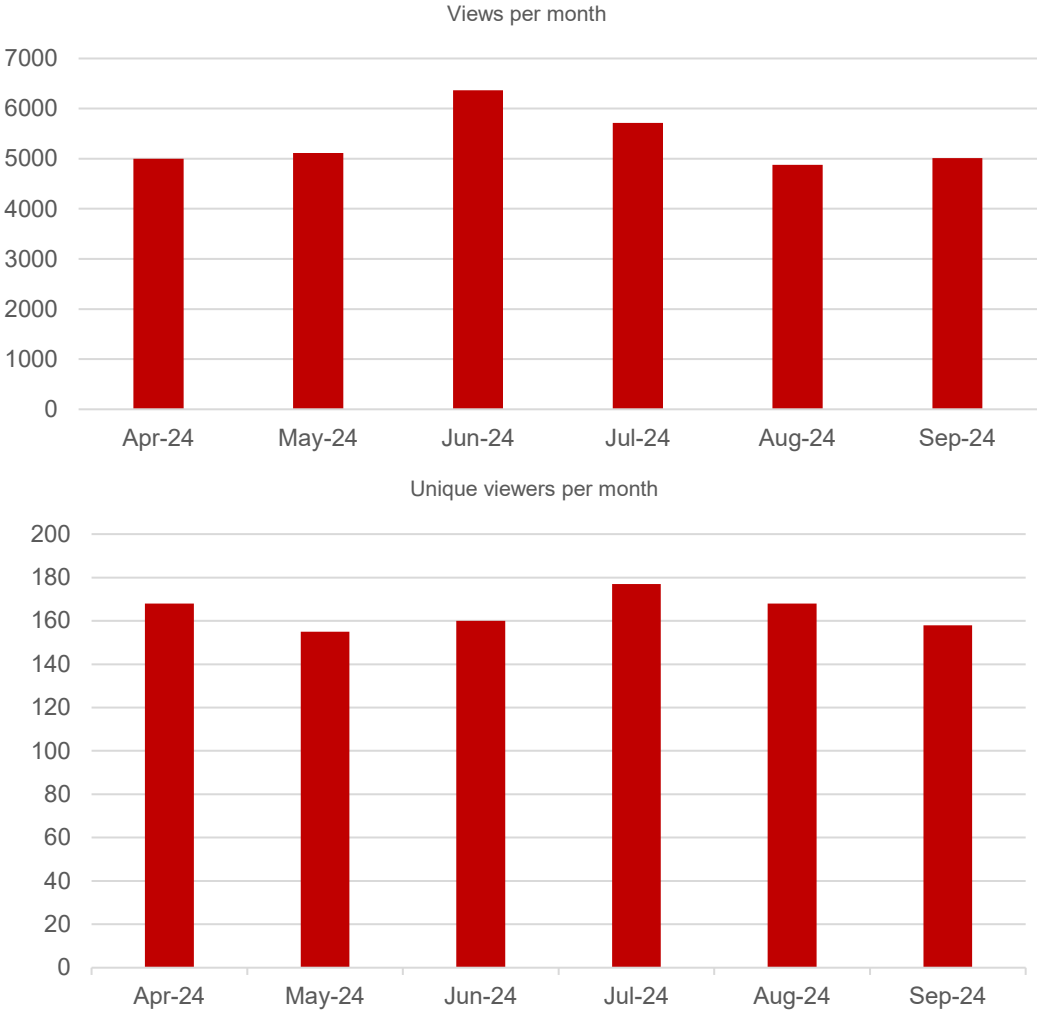
In addition to 14 general training sessions held across COLP to build use and understanding CoLPs Data Improvement Programme is developing a programme of training to be delivered in 25/26 to ensure each team understands how they can use the data available to them to help in decisions they make in their role. This is due to begin in Q3 2025.

In Q3 the Suspect Management dashboard revisions and associated processes work continues and the custody data modelling process is due to start focussing initially on arrests and custody disposal information. Additionally work to improve vulnerability and safeguarding data availability and understanding as well as information relating to the implementation of Right Care Right Person is set to be made available through Power BI dashboards.

Additionally CoLP is setting up a Data Quality Subgroup to ensure progress with data quality issues identified through the data publication can be addressed and actions further building the confidence in using these data sources to inform decision making.



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Make the best use of our resources

The revenue outturn at Q2 (1 April – 30 September) 2025/26 is forecast to be breakeven (£122.4m) with net pay savings, additional Home Office grant income (relating to the 2025 pay award) and other unplanned savings offsetting current cost pressures in the year.

This is an improved position compared to Q1 where the outturn forecast was expected to be a £0.9m overspend.

Whilst it is expected that the final outturn will remain within 1% of this breakeven position, with the tightening police finances, any additional cost pressures in the final quarter of 2025/26 will require the identification of compensating savings



Success Measure Assessment

↑	Service level has been met which is an improvement in performance OR An increasing significant data trend which is positive
↓	A decreasing significant data trend which is positive
→	Service level continues to be met
→	There have been limited increases or decreases within tolerance levels
↓	Service level has not been met which is a decrease in performance OR A decreasing significant data trend which is negative
→	Service level continues not to be met
↑	An increasing significant data trend which is negative

A variety of success measures are utilised in this framework and their assessment status is determined in this table.

Defined Service Level

Where a set service level is defined in this report (e.g. 90% compliance) the performance assessment is assessed on this quarters performance compared to last quarters performance.

Data Trends

Where Statistical Process Charts are used; Normal random variation is expected, where volumes fall above and below the average and within the expected confidence limits (at 2 standard deviations, 95%). This is what is known as noise. SPC charts help to 'drown' out the noise by showing exceptions.

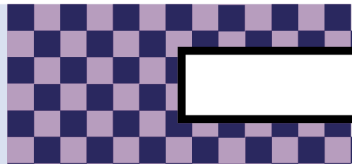
Significant data trends are identified

- where the data points fall above or below the control limits
- where there is a run of 7 data points above the average or below the average.
- where there is a month on month increase/ decrease for 7 months.

An early indication trend helps highlight emerging issues where 3 data points meet the above criteria and are highlighted through lower tier performance frameworks within COLP.

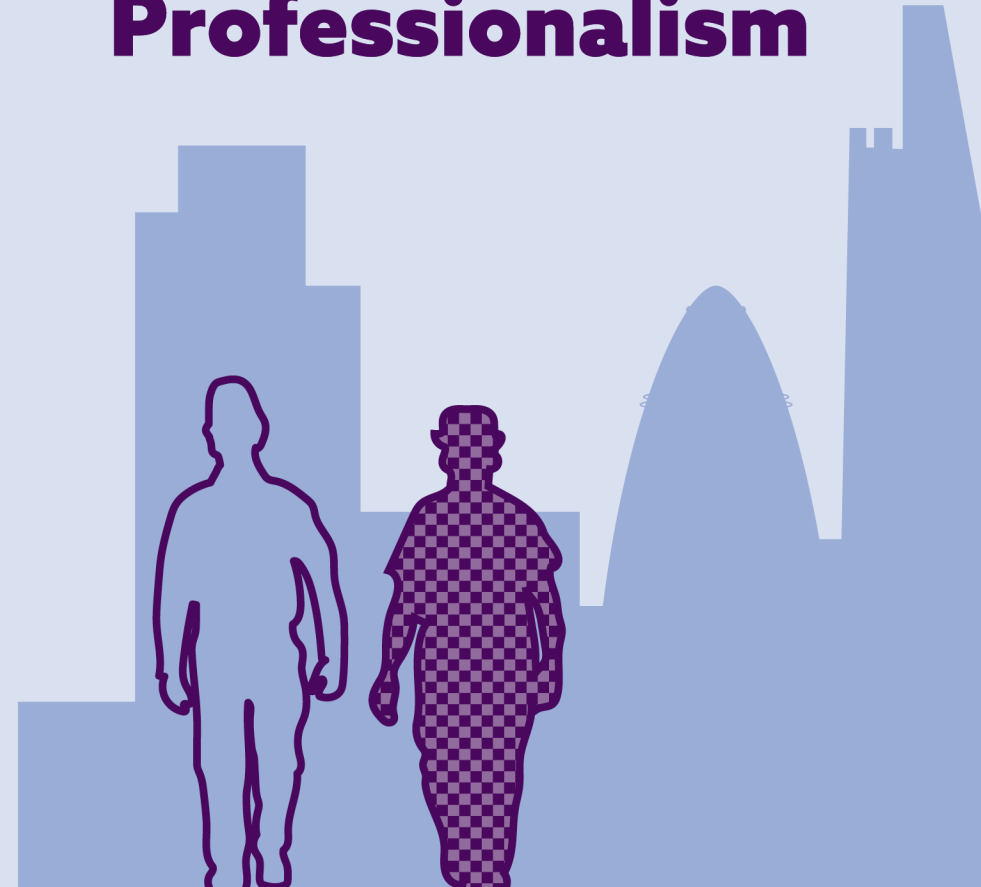
Narrative assessment

Where there is non-defined success measures or statistical data analysis available a review of the qualitative data has been completed and the same trend analysis applied.



Integrity Compassion Professionalism

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City of London Corporation Committee Report

Committee(s): Police Authority Board (PAB) – For Information	Dated: 10/12/2025
Subject: Quarterly HMICFRS Activities Update (Q2 Jul – Sept 2025)	Public report: For Information
This proposal: <ul style="list-style-type: none"> • delivers Corporate Plan 2024-29 outcomes • provides statutory duties • provides business enabling functions 	City of London Police impact the following Corporation Plan outcomes: Vibrant Thriving Destination (Community safety)
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain’s Department?	N/A
Report of:	The Commissioner of the City of London Police
Report author:	Richard Cummins Service Improvement Manager

Summary

This report provides members with an overview of His Majesty’s Inspectorate of Constabulary and Fire and Rescue Service (HMICFRS) activities undertaken since the last reporting period. Since publication of the PEEL 2023/25 report, the force has continued to develop its continuous service improvement framework; establishing a structured and sustainable approach to addressing inspection findings and driving ongoing improvement.

The report outlines:

- **Inspection readiness and improvement progression:** Ongoing delivery of actions from the PEEL 2023/25 report, with active monitoring via the Operational Improvement Board.
- **Horizon scanning:** Monitoring of and early preparation for upcoming HMICFRS activity including thematic inspections and document requests.

Recommendation(s)

Members are asked to:

- Note the report.

Main Report

Background

1. This report outlines the current operating position of the force in relation to HMICFRS activities since the last Police Authority Board meeting.

Current Position

2. In response to the PEEL 2023/25 inspection report, the force has embedded a Service Improvement Framework to coordinate delivery, monitor the progress of improvement activity, and ensure inspection outcomes result in sustained improvements. The framework supports delivery of improvements in response to specific findings as well as further developing our own good practice aligned with the HMICFRS characteristics of “Good”. This ensures the force continues to build upon its strengths as well as addressing areas where improvement is required.
3. A number of actions are currently in progress across the HMICFRS PEEL 2023/25 question areas (see *Appendix 1*). Progress continues to be monitored through the Operational Improvement Board, with business areas supported to evidence measurable improvement and readiness for inspection.
4. To address areas for improvement as identified in the force PEEL 2023/25 report, from September to December 2025, there are weekly operational meetings and fortnightly tactical meetings to maintain oversight, drive progress, and ensure alignment across the full PEEL assessment framework.
5. These meetings provide a structured forum for monitoring ongoing operational activity, addressing emerging issues and supporting effective decision making at tactical meetings. At the end of this period, a review will be undertaken with the business areas to gather feedback on the structure, content and frequency of these meetings to identify any adjustments needed to enhance efficiency and engagement going forward.

Horizon Scanning - HMICFRS Inspection Readiness

6. Notification from HMICFRS this has been brought forward from 2026/27 to 2025/26
 - [Counter-Terrorism Safeguarding](#) (2 weeks notification)
A recent commission from the Home Secretary focussed on the safeguarding of vulnerable people within the Counter-terrorism context. Planning is at an early stage. The inspection may engage with Counter-terrorism units and a limited number of forces (*yet to be identified*).
 - [Cybersecurity](#) (2 weeks notification)

This inspection will build on the work that HMICFRS completed in 2024 with a small number of forces relating to cybersecurity self-assessments. Planning is at an early stage (scope of the inspection under way and number of forces to be involved). Confirmation will be provided in December 2025.

7. Document Compilation

- **Firearms Licensing**

Although the City of London Police (CoLP) is not part of the six (6) forces being inspected, the force is undertaking a document review to ensure alignment with HMICFRS requirements and expectations. Once the six (6) forces have been inspected, findings and recommendations will be reviewed, and the inspection framework will be stood up to ensure the force's own processes and documentation are fully aligned and compliant.

8. Inspections (rolling programme) Pending

In preparation for pending inspections, we are undertaking service improvement work to ensure readiness, alignment with best practice and early identification of any areas requiring improvement.

- Custody (unannounced with 2 weeks notification)
- Integrity (8 weeks notification)
- National Child Protection (NCP) (8 weeks notification)
- Serious and Organised Crime (SOC) (8 weeks notification)

Corporate & Strategic Implications

9. Strategic implications – None.

10. Financial implications – None.

11. Resource implications – None.

12. Legal implications – None.

13. Risk implications – The PEEL 2025-27 service improvement framework will help to mitigate organisational risks - including but not limited to negative graded judgements from HMICFRS - through continuous service improvement approach.

14. Equalities implications – The PEEL framework monitors equalities issues to assess how well forces are identifying, understanding and taking action to address any disparities across protected characteristics, internally and externally. CoLP has received several AFIs relating to equality data that it is taking action to address.

15. Climate implications – None.

16. Security implications – None.

Conclusion

17. The force continues to make progress in strengthening inspection readiness and continuous service improvement. The actions in progress and work through the service improvement framework demonstrate a proactive and sustained commitment to maintaining good practice, aligning with HMICFRS standards, and ensuring preparedness for future HMICFRS activity.
18. The force will continue to focus on consolidating the improvements achieved and embedding continuous improvement and learning. Continued horizon scanning will ensure the force remains well positioned to respond effectively to future inspection themes and emerging areas of focus.

Appendices

Appendix 1 – PEEL 2023/25 Progress

Temporary Superintendent Joanna Cash
Head of Service Improvement

Richard Cummins
Service Improvement Manager

Service Improvement Team
E: hmiciasion@cityoflondon.police.uk

Appendix 1 - PEEL 2023/25 progress

HMICFRS PEEL 2023/25 Question	Areas for Improvement (AFIs)*	Actions In Progress
Victim Service Assessment / Crime Data Integrity	AFI 01 (#06528) Equality Data The force needs to improve how it records equality data	<ul style="list-style-type: none"> An improvement plan is being drafted and an Equality Diversity & Inclusion (EDI) data and performance working group is being set up to work on this as well as EDI data more broadly.
Q1 Leadership and Force Management	AFI 12 (#06539) Review strategic decisions, policies and processes The force needs better processes to regularly review its strategic decisions, policies and processes to check they are effective.	<ul style="list-style-type: none"> A Management Board has been implemented which brings oversight to all tier 2 strategic decisions A governance review underway and due to report by end of December 2025.
Q2 Workforce	AFI 10 (#06537) Workforce well-being and occupational health provision The force needs to develop its data and information to better understand challenges that affect workforce well-being and occupational health provision.	<ul style="list-style-type: none"> Additional occupational health (OH) data is being collected. A data pack is being scoped and will be developed to bring together a range of well-being data for oversight at the Strategic Wellbeing Board.
	AFI 11 (#06538) Personal development review process The force should consider its personal development review process to make sure it is effective and valued by officers and staff.	<ul style="list-style-type: none"> Paper presented in October 2025 to Operational Improvement Board with a new approach to Professional Development Reviews aligned with new College of Policing guidance. This was discussed at senior leadership forum in November 2025 and the cultural change that will be required. The new approach will be implemented for the next PDR cycle to include a more regular (quarterly) developmental approach.

Q3 Police Powers	<p>AFI 02 (#06529) Use of stop and search The force needs to improve how it records information and reviews data to better understand its use of stop and search.</p> <p>AFI 03 (#06530) Use of force The force needs to improve its understanding of why officers use force in some circumstances.</p>	<ul style="list-style-type: none"> • Developments underway to Power BI to enable selection option to see each officer for Stop & Search data; use of force has currently taken priority over this so this will be delayed until next year. • The enhanced encounter training is currently looking at dates for the role out and is being led by the Chief Inspector. In terms of analysis of pre- and post-insemination initial reviews suggest that there is a positive correlation between training and disproportionality looks positive from first 2 trained groups. • The Use of Force (UoF) dashboard has been updated and now provides accurate information regarding the type of force used, as well as when, where and against whom. This data can now be utilised as a reliable feed for relevant scrutiny panels and internal performance boards. Some further work will be progressed to develop a dashboard for compliant handcuffing. • Meeting has been held between the Chief Inspector and the pronto team – considering templates from Leicestershire constabulary to assist.
Q4 Prevention and Deterrence	<p>AFI 04 (#06531) Partnership and prevention hub The partnership and prevention hub requires a better governance and performance framework.</p>	<ul style="list-style-type: none"> • A new multi-agency prevention team (MAPT) approach has been developed which is now moving forward to implementation. • The P&P hub is relocating on 17/11/2025 to integrate within neighbourhood partnership team (NPT), and structures are being put in place.
	<p>AFI 05 (#06532) Problem-solving processes The force should improve its problem-solving processes, including evaluation and a consistent way of storing plans.</p>	<ul style="list-style-type: none"> • The vast majority of people are trained in necessary skills. • There is a clear problem-solving process within neighbourhood partnership team (NPT) that is now in place. • Governance structure at tactical and strategic levels is in place to review and oversee.
Q6 Investigating Crime	<p>AFI 06 (#06533) Appropriate outcomes for victims The force doesn't consistently achieve appropriate outcomes for victims.</p>	<ul style="list-style-type: none"> • Mapping the monitoring of ongoing work (postings, developments and identify improvement to see the impact made) - update to be provided in January 2026. • To identify priority areas for focus for quarter 4.

		<ul style="list-style-type: none"> Progress is monitored regularly in the Tier 3 governance meetings.
Q7 Safeguarding	AFI 07 (#06534) Awareness of schemes and orders to protect victims The force should make sure officers and staff have the required awareness of schemes and orders to protect victims, and the confidence to use them.	<ul style="list-style-type: none"> Partnership & Prevention (P&P) hub is currently setting out the terms of reference for external groups that will be part of the reformed multi agency partnership. The purpose is to build a bridge between P&P and Public Protection Unit (PPU) to impact the way the force interacts with its partners. An additional Sergeant position has been put in place to coordinate and have a whole force approach. Public Protection Unit (PPU) have recently completed a Joint Targeted Area Inspection (JTAI) data return on Child Sexual Abuse in the Family Environment (CSAFE - <i>creating a sexual assault free environment</i>). These inspections contribute to the multi-agency response to children, including unborn children, who are victims of domestic abuse in a local authority area in England. The purpose of this inspection is to ensure that the force is operating effectively with its partners, such as the local authority, health and emergency services to respond to vulnerability.
	AFI 08 (#06535) Service for vulnerable victims The force should improve its understanding of the service experienced by vulnerable victims.	<ul style="list-style-type: none"> Scoping of current commissioned arrangements for Vulnerable victims and all victims. Inclusion within victims' strategy and performance metrics - scoping Deep dive on use of outcomes 14 & 16 (victims' withdrawal) and effective use of victim contracts (voice of victim) - completed with further work to be undertaken to explore data in more depth.
	AFI 09 (#06536) Violent and Sex Offender Register standards The force should make sure it adheres to Violent and Sex Offender Register standards, and that all information for the management of registered sex offenders is recorded on this system.	<ul style="list-style-type: none"> Vulnerability knowledge and practice programme (VKPP) / National centre for violence and public protection (NCVPP) peer review completed Sept 25 and awaiting debrief/results. This included MOSOVO arrangements and Management. (awaiting report). Op Soteria – due in January 2026 Review pending by team to prepare this AFI for sign-off process.

* No AFIs- Question 5 Responding to the public / Question 8 Fraud new question / Question 9 merger of previous custody thematic framework

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Committee(s): Police Authority Board – For Information	Dated: 12/12/2025
Subject: Quarterly sub-committees summary report	Public report: For information
This proposal: <ul style="list-style-type: none"> delivers Corporate Plan 2024-29 outcomes 	1
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of:	Town Clerk
Report author:	Richard Riley, Director of the Police Authority

Summary

This paper reproduces the summaries (or relevant executive summaries in accompanying packs/appendices) of public reports that have gone to PAB's sub-committees this quarter to provide an overview of key matters.

It excludes summaries of Policing Plan performance papers to sub-committees as these are summarised in a standalone PAB paper.

Recommendation(s)

Members are asked to:

- Note this report

Local Policing Committee public report summaries this quarter

Local policing update – *N/A no paper, verbal update given*

Community engagement strategic plan quarterly update

This report outlines the progress and developments in the City of London Police and City of London Corporation's joint strategic community engagement plan. Approved at Police Authority Board in October 2024, this plan centres on four priorities outlined in the Neighbourhood Policing and Engagement Strategy: crime prevention, protection of vulnerable individuals, intelligence gathering and fostering public trust.

This report assesses the effectiveness of community engagement based on the metrics set out in the Strategic Plan, including outcomes such as public confidence, crime reduction and demographic diversity.

This report also lists various community-safety related engagement activities (across the police, police authority and Corporation) undertaken since September 2025, including public events and initiatives focused on crime prevention, inclusion and hate crime awareness.

Signage for crime prevention in the City of London

Members asked the City Police and Corporation to scope options for wider use of crime prevention signage, including on the City's boundaries to differentiate it as an independent policing area.

Evidence on the impact of signage is limited and not definitive but indicates highly-targeted signs (i.e. for specific offences in specific contexts) can be effective, while more 'general' anti-crime signage likely has limited impact and can in some cases increase public worries over safety.

Given this - and considerations of cost and practical and legal feasibility - viable options might be: new signage on City Police boxes, targeted signage in crime hotspots, better co-ordination of 'private' crime and safety signage, and (noting this work is at an early stage) signs linked to a City-wide Public Space Protection Order.

None of these yet have identified funding so this report seeks comments on the options to inform further work, rather than final decisions on which to implement.

Resource and Estates Committee public report summaries this quarter

2025/26 Q2 Revenue and Capital budget monitoring

Revenue Outturn Summary - Forecast to 31 March 2026

The revenue outturn at Q2 (1 April – 30 September) 2025/26 is forecast to be breakeven (£122.4m) with net pay savings, additional Home Office grant income (relating to the 2025 pay award) and other unplanned savings offsetting current cost pressures in the year.

This is an improved position compared to Q1 where the outturn forecast was expected to be a £0.9m overspend. Whilst it is expected that the final outturn will remain within 1% of this breakeven position, with the tightening police finances, any additional cost pressures in Q3-Q4 of 2025/26 will require the identification of compensating savings, use of specific reserves and/or recourse to additional loan financing.

Key forecast variances include:

- 'Funded' pay underspends of £2.6m offset in full by reduced government grants, lower external income and smaller transfers from reserve leading to lower-than-budgeted overhead cost recovery of £0.2m. The full extent of the under-recovery is estimated to be £0.6m, however, this has been partially mitigated through an overhead adjustment provision which was budgeted to manage this risk.
- net £1m cost pressure linked to the revised implementation plan for the Fraud and Cyber Crime Reporting and Analysis Service (FCCRAS), considering the agreement with Home Office to a 50/50 'risk share' for current service extension costs.
- Other cost pressures including forensic services, data storage costs, national IT services and other professional fees totalling c£0.6m.
- A £0.6m income shortfall mainly related to the Economic and Cyber Crime Academy (£0.5m) due to lower-than-expected course demand in the first half of 25/26. Corrective action is being taken including cost reduction measures and a diversification into new markets.

These cost pressures are largely offset by:

- 'Core' staff pay underspends of £0.8m due to a combination of internal promotions and external recruitment challenges.
- Non-pay savings on Tactical Firearms team budgets due to a lower forecast training requirement £0.6m, and
- Further government grant income of £1m, largely attributable to receipt of the anticipated 2025 pay award grant.

Overtime is expected to be contained within the overall budget envelope of £4.1m, although there are specific pressures in local policing and specialist operations primarily driven by the backfilling of duties due to vacancies and reactive crime demands. Currently this cost pressure of c£0.7m is being managed through use of a £0.9m overtime provision created from the higher-than-expected National and International Capital City Grant in 25/26.

CoLP's Police Officer headcount against the national uplift target of 996 stood at 997 on 30th September 2025, securing 50% of the £2.6m ringfenced Uplift Maintenance Grant for 25/26. Workforce planning forecasts indicate that the 996 target will also be achieved at the second checkpoint on 31st March 2026.

The 25/26 budget includes £4.4m in mitigations to achieve a balanced position. As at Q2 it is forecast that £4.4m in mitigations will be delivered, noting that the FCCRAS funding solution mitigation is dependent on maintaining wider revenue savings.

Capital Outturn Summary

The total capital outturn for 25/26 is forecast to be £16.744m and compares to a CoLP Capital Programme budget of £13.565m. This represents an in-year overspend of £3.179m compared to the original 25/26 capital programme budget. This is mainly due to additional FCCRAS implementation costs of £5.220m compared to expected spend of £7.5m in 25/26 (which is funded jointly by the Home Office and CoLP on a two-thirds, one-third basis) net of other capital programme slippage totalling £2.041m across several a national and local programmes.

Whilst the cost of the FCCRAS implementation plan has increased by £3.6m from Q1 25/26, it is expected that CoLP's 1/3 share (£1.2) will be mitigated through the rephasing of other capital programme spend in 25/26. The FCCRAS capital implementation cost is forecast to be £40.6m as reported to the FCCRAS Procurement Committee in October 2025.

CoLP's internal borrowing requirement in 25/26, via a loan arrangement with the City of London Corporation, is expected to remain unchanged at £6.6m. Considering the FCCRAS requirement and accrued borrowing of £0.9m, as to 1st April 2025, it is expected that CoLP's internal borrowing requirement will increase to c£7.5m by the end of 25/26 - and potentially to c£17.5m by 27/28 subject to final funding strategy for the new firing range, which is subject to a separate paper on today's agenda.

Police Authority Board Outturn Summary

The outturn for the Police Authority Team budget is £0.92k against a latest approved budget of £1.0m, an underspend of £0.08k, this is predominantly due to £96k of unbudgeted Home Office grant funding for administering the Serious Violence Duty in 25/26.

Q2 Workforce monitoring report

This People Data pack sets out the City of London Police ('the Force') Human Resources workforce monitoring data for Q2 2025/26 between 1st July to 30th September 2025. This report is provided quarterly with some information presented bi-annually or annually.

Reporting Area	Summary	RAG
Officer Workforce Strength over Establishment & headcount targets	Officer establishment incorporates all Uplift numbers and details of our position for the current financial year. Focused recruitment activity in 2025/26 are designed to enable CoLP to meet the officer uplift requirements to continue to secure £2.6 million in ringfenced funding. In 2025/26, CoLP has also been allocated £1.5m (14 FTE) in funding related to the Neighbourhood	

	Policing uplift, allocated to DWO and Cycle teams. We have met the Uplift target in September 2025.	
Staff Workforce Strength over Establishment at 90% strength	Focused recruitment has enabled CoLP to reduce staff vacancies against establishment. As at 30 September, CoLP has achieved 86.4% of staff establishment. This is a reduction from previous reporting period due which is related to reclassification of positions in the system.	
Strategic Workforce Plan (SWP) progressing aims	The project plan is progressing, following the outcome of the Business Planning process for 2025 we will look to expand the SWP to include other high demand and priority areas, building on what we already have in place. Firearms have increased their strength over establishment by 5.9% with 4 joiners since July 2025, bringing officer establishment over strength up to 89% (71.75 FTE). Detective recruitment has continued as a priority with a +2.9% change since the snapshot in June 2025; this is an additional 10.9 FTE recruited.	
Force Representation: positive trend in % ethnic minority and female CoLP officers and staff	CoLP ethnic minority for officers has decreased slightly whilst female representation has increased slightly. For staff, ethnic minority has increased slightly whilst female representation has decreased between July 2025 and September 2025. Ensuring that we have a diverse workforce is still very much a force priority with People Services and Professionalism and Trust working together to look at ways to increase this	
Sickness below upper tolerance threshold (10 days in 12 months)	The average working days lost for officers was 2.05 days and 1.88 days for staff (July–September 2025). 63-66% of sickness days lost was related to long term cases. Since the last quarter, the average days lost for officers increased from 1.87 whilst for staff sickness decreased from 2.15 days per staff. Sickness is high in pockets of the organisation. Sickness management is embedded with scrutiny of sickness taking place at local meetings.	
Occupational Health (OH) SLA being met	Some SLAs being met or improved on. A new OH Advisor joined in September and should improve resources in this area. We are reviewing resource and service levels against demand.	
Assaults	H&S assessment identifies that CoLP has the following proactive measures in place to mitigate risks from Op Hampshire assaults: training, policies/procedures, information, and support, monitoring numbers and identifying learning.	

City of London Productivity Action Plan Q2

Improving productivity is necessary in the context of tight budgetary resources versus rising demand. It is a Government and City priority to ensure value for money and raise public outcomes in policing.

The productivity plan supports delivery of the new Policing Plan – looking to deliver productivity gains across its strategic priorities, to maximise impact. It has been developed in partnership with the Police Authority Team. It aims to mobilise officers and staff with CoLP as well as partners towards practical actions that can deliver efficiencies, save time or raise the effectiveness of our services.

Our Productivity Delivery Group is in place with members guiding implementation, and driving progress in their business areas. A quarterly progress paper is tabled at Strategic Performance Board (and Strategic Finance Board). RREC receives these quarterly updates – and this paper is the first such update.

Q2 2025 Productivity Action Plan summary update

Strands	Quarter 2 headline progress	Focus for next quarter
Retail crime	Continued exploring Auror and are reviewing a national DPIA. Progressing work to digitalise taskings and templates.	SOH reporting for retail crime to bring about a streamlined process in line with NPCC acquisitive crime work. Sign off for the Business Crime Partnership and launch by the Safer Business Network
Response	Consultation has begun to better understand our demand, ensuring it more efficiently matches our resourcing.	Analysis of time / motion data Reviewing Right Care Right Person efficacy Fleet telematics data analysis.
Neighbourhood Policing	The Corporation has increased capacity in community safety, and we are working to strengthen linkages.	Continuing to improve the effectiveness of ASB interventions with our partners
Criminal justice effectiveness	Worked with HMCTS to release officers from PLO duties, releasing to just 2 duties per month, to allow more officer time to assist with increase in workload due to the loss of funding for traffic camera enforcement. This has been done with no adverse affect on the CJ case files progressing through court.	
Investigation	The assessment of the crime allocation policy has been concluded and it remains effective and efficient following the changes. Benefits include high level of compliance in Victim Care and approximately 70% of all crime is screened in for investigation.	Work continues on the demand and productivity of Night CID which will be provided in Q3. Workshops with enabling services to scope productivity improvements.
Local / national balance	Substantial progress in coordinating and consolidating all Change projects within the force.	Support to NLF.
Use of Tech / AI	AI Sub group strengthened and now chaired by the Director of Change, linking more effectively into the transformation and change portfolio	Developing CoLP's AI Road Map.
Attracting talent	No update for this quarter.	Approval of the new Pay and Grading model for staff, beginning formal consultation.
Supervision	We launched our leadership programme and have strengthened supervising skills across sergeants	Developing new approach to PDRs.

Data	No additional update.	Developing & embedding additional Power BI dashboards.
Performance framework	<p>The performance framework in some areas nationally has been to PMCC for agreement, however will ultimately form part of the Reform programme of change which is yet to be outlined. Once it is agreed we will realign the performance framework.</p> <p>We have started work to ensure the Neighbourhood Performance Framework is being monitored internally with the next meeting to take place in late September.</p>	Incorporating Home Office performance asks.
Best use of workforce	Work is continuing on the Training Needs Analysis and is on track for completion in January 2026.	Ongoing work with training needs.
Processes review	Our review of the vetting process has substantially improved the speed at which we are able to onboard new officers and staff - turnaround time has gone down from 9 months to 30- 35 days, helping ensure vacancies are filled quicker, helping sustain our pace of delivery.	Conduct & counter-corruption process reviews.
Impact / Evaluations	Benefits framework has been launched and continues to be embedded into regular meetings and operational use.	<p>Developing an exemplar business case</p> <p>Kick-starting a first Project Implementation Review</p> <p>Scoping CoLP's prevention initiatives towards assessing the most effective</p>

Economic Security and Cyber-Crime Committee public report summaries this quarter

Summary of Action Fraud public complaints data – Q2 2025/26

The attached quarterly report produced by the Professional Standards Department provides members with an overview regarding Action Fraud complaints.

In Q2 2025/26, a total of 131 Schedule 3 complaints were logged, doubling from Q1 (100% increase), and exceeding the five-quarter average of 114. However, discrepancies were found between complaints logged in AF SUGAR and the PSD Centurion database, which are being addressed. Non-Schedule 3 complaints rose by 20% to 125, while allegations increased by 11% to 131, slightly above the five-quarter average of 124. The most common allegation category was "Police action following contact" (76), followed by "General level of service" (36) and "Information" (13), largely driven by unmet expectations regarding Action Fraud investigations.

Complaint finalisations also rose significantly: Schedule 3 finalisations increased by 170% (27 cases), contributing to a total of 96 cases finalised in Q2—33% more than Q1 and above the five-quarter average of 88. Non-Schedule 3 finalisations rose by 11%. Timeliness data for logging and contacting complainants was unavailable for Q2. The average time to finalise Schedule 3 complaints was 202 days, and 175 days for non-Schedule 3, based on retrospective IOPC bulletins.

Additional insights include a rise in MP-related cases (105, up from 63 in Q1), and Action Fraud reporting increased across all categories: 147,394 total reports (10% rise), 113,613 crime reports (13% rise), and 48,300 information reports (4% rise). Despite this, complaints represented only 0.09% of total Action Fraud reports. Satisfaction survey engagement remained low, with only 1.6% of recipients opening the survey and 1.3% providing feedback.

Cyber Griffin Update

Cyber Griffin remains on track to achieve the highest performing year to date, projected to deliver to 6% more delegates and 14% more services compared with the last financial year.

The programme has continued to develop new services which close gaps in the current service offering and have begun assessing service impact using a new longitudinal qualitative assessment model.

The programme's focus remains on improving and assessing the impact of its offering using new assessment tools. Performance in Q3 is expected to be very high, given it includes Cyber Security Awareness.

Professionalism and Trust public report summaries this quarter

Professional standards, conduct, and vetting Update Q2

Overall, the volume of Complaints has decreased in Q2 in comparison to Q1 (by 8 cases 13%). However, this remains below the national average in accordance with IOPC data.

There have been 19 new Conduct Cases recorded this quarter (a decrease of 3 (14%) from Q1).

There remains a number of officers subject to long-term suspension. Many relate to misconduct cases held sub-judice awaiting for results of long impending criminal investigations or trials. Our forecasting expects that this may amount to four Gross Misconduct hearings over the next 6 months.

Progress across the Vetting Action Plan has seen a change in the number of completed recommendations from 80% last quarter to 65% this quarter. This is attributed to some actions being re-opened to reflect additional levels of assurance required by our service improvement team in readiness for our HMICFRS Integrity Inspection.

Equity, Diversity, Inclusivity (EDI) Update

Over the last reporting period, the ICOD team have progressed our work on 'measurement', working with colleagues in our Strategy, Planning and Service Improvement Team to produce a meaningful template, working collaboratively across the force to mitigate our data challenges. A full update on this work is provided at the second half of this paper.

Delivery against our EDI strategy continues, key achievements during this period include a review of our Equality Impact Assessment processes and a National Peer Review of some of our 'Violence Against Women and Girls' actions.

EDI strategy Delivery Overview and Progress Status this Quarter

Actions status	Q1 (Actual)	Q2 (Actual)	Q3 (Actual)	Q4 (Forecast)	Q1 2026 Forecast)
Completed	4	7	14	23	28
In progress	20	21	14	5	0
Not started	4	0	0	0	0

Recent internal boards- our EDI Strategic Board (3rd November) and EDI Delivery Board (17th November)- have focused on our forcewide response to the Panorama Documentary, our Staff Networks and Associations Review, along with the ongoing delivery of 'Our People - Inclusivity Programme'. Challenges relating to attendance continue to be addressed via our internal governance and scrutiny channels.

Over this period, we have also provided an update 'one year on' for the Corporation EEDI Sub-Committee.

Stop & Search and Use of Force Quarter 2 Update

Q2 has seen an reduction in stop and search as the force responds to seasonal criminality with the CoLP area. Bag and cycle thefts continue to be more prevalent at this time of the year and the warmer weather in Q2 has led to more people enjoying the City environment as a result.

Operations continue in support of Pan London demonstrations as the political situation remains fluid globally. Significant numbers of officers were deployed to Notting Hill carnival at the intervention points which has also increased our stop search figures for this quarter. The figures for Notting Hill carnival have not been included in this report as this report relates to the COLP area only. Our officers remain ready to deploy and support, with scrutiny on any uses of police powers accordingly.

The report from the University of East London is being completed and there will be a formal launch of this at the Guildhall in the New Year. The launch will include the report authors presenting the findings to CoLP SLT and partners i.e. IASG. The report will be available to view prior to the launch and the UEL are aiming to get this across to CoLP before Christmas.

Complaints

Total no Use of Force complaints – 6

Total number of Complaints Stops, and Stop and Search – 2

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